

DIGITISATION: ECONOMIC AND SOCIAL IMPACTS IN RURAL AREAS

## **D6.4 TRAINING KIT**

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#### D6.4 DESIRA TRAINING KIT

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#### 1. Introduction

This deliverable outlines the key objectives of the D6.4 Training Kit, which aims to develop capacity and accelerate knowledge creation in rural areas beyond those in direct contact with the DESIRA project. The report will compile all training materials delivered during the project's events in WP2, WP3, and WP4 in a structured, pedagogical approach.

The training kit aims to facilitate ongoing capacity building, impact assessment, and scenario development, and to disseminate DESIRA's guidelines for scenario development.

With an emphasis on innovative, competence-based learning, the DESIRA Training Kit actively contributes to the achievement of two out of the ten shared goals outlined in the Long-Term Vision for Rural Areas 2040. Firstly, it aligns with goal VII, which focuses on fully leveraging digital innovation by promoting equal access to emerging technologies, widespread digital literacy, and opportunities for advanced skill acquisition. The training kit serves as a proven methodology for implementing digital technologies in rural communities, ensuring a comprehensive understanding of both the opportunities and risks associated with the digital transformation of agriculture. By presenting DESIRA as a case study of best practices, it enables students to grasp the profound impact that digital literacy and innovation can have on the future of rural communities.

Moreover, the DESIRA Training Kit aims to contribute to goal VIII, which centers around fostering entrepreneurial, innovative, and skilled individuals who actively co-create technological, ecological, and social progress. By providing an educational framework, it enhances the skills of rural inhabitants, empowering them to generate new ideas and overcome ecological, social, and technological challenges. This not only equips individuals with the necessary capabilities but also stimulates the emergence of entrepreneurial mindsets within rural areas.

Additionally, the DESIRA Training Kit serves as a prime example of effective dissemination and exploitation of project results and materials, ensuring their continued usability and longevity beyond the administrative closure of the project. Users of the training kit gain the ability to replicate, adapt, reuse, and improve the training materials developed over the course of the past four years, thus contributing to the expanding knowledge base on rural digitalization.

Through these multifaceted contributions, the DESIRA Training Kit serves as a catalyst for advancing digital literacy, innovation, and sustainable progress in rural areas, facilitating the enduring impact of the DESIRA project and fostering a continuous evolution in our understanding of rural digitalization.



## 2. Objectives of DESIRA Training Kit

The D6.4 Training Kit is a critical deliverable of the DESIRA H2020 project, and the purpose of this report is to develop capacity and enable ongoing impact assessment and scenario development in rural areas, accelerate knowledge creation, and ensure that the knowledge created through DESIRA reaches a wider audience beyond those in direct contact with the project.

The objectives of this report are four-fold. First, the report aims to compile all the training materials delivered during the DESIRA events of WP2 (Assessing Past and Present Impact), WP3 (Developing Scenarios, Use Cases and Showcase Technologies), and WP4 (Policy Roadmap and Ethical Code). This will help in ensuring that the training materials are available to all stakeholders and can be used for future training sessions. Second, the report aims to provide an editorial update of the methodology illustrated in open-access reports D2.1, D2.2, D2.3, and D3.1. This will help in improving the methodology and ensuring that it is up to date.

Third, the report aims to disseminate the guidelines for scenario enabling their application in the creation of additional learning environments. This will help in ensuring that the guidelines are available to all stakeholders and can be used for future scenario development. Fourth, the report aims to compile the communication guidelines produced by DESIRA. This will help in ensuring that the communication guidelines are available to all stakeholders and can be used for future communication activities.

To achieve these objectives, we welcome all training materials that have been produced along the project, such as presentations at workshops, methodological guidelines, etc. In summary, this report will be a valuable resource for all stakeholders involved in the DESIRA project. It will compile all the training materials delivered during the project's implementation, provide an editorial update of the methodology, disseminate guidelines for scenario development, and compile communication guidelines produced by DESIRA. The report aims to enable ongoing capacity building, impact assessment, and scenario development while ensuring that the knowledge created through DESIRA reaches a wider audience.

## 3. Methodology of DESIRA Training Kit

The methodology used in this report involves the compilation of all the training materials used during the DESIRA events of WP2, WP3, and WP4. The purpose of this compilation is to provide a comprehensive overview of the training materials and guidelines used during the project's implementation, in order to enable ongoing capacity building, impact assessment, and scenario development.



A purely qualitative methodology was adopted, that is, a methodological approach that emphasises the collection and analysis of non-numerical data, such as text, images, and audio or video recordings. In the case of the training materials, the focus is on compiling existing qualitative data, such as presentation slides, reports, and guidelines, from the various workshops and events that took place during the project.

Once the relevant materials were identified and collected, a process of content analysis was employed to examine the data and identify key themes and patterns across the various documents. This involved a thorough review of the materials to identify common topics, issues, and approaches. The data was then coded according to these themes, allowing for an in-depth analysis of the data and identification of key findings.

The DESIRA Training Kit has been meticulously crafted using a comprehensive pedagogical approach encompassing three key elements. Firstly, it endeavours to provide a comprehensive technical understanding of rural digitalization, with a specific focus on exploring the potential opportunities and challenges that arise within rural contexts. Secondly, it delves into the intricacies of the policy landscape, particularly at the European Level, enabling participants to grasp the essence of prevailing policy initiatives, trends, and prospects related to various facets of rural digitalization. Lastly, the training kit embraces a practical educational approach by furnishing practical guidelines and training materials, thereby creating an authentic framework for replication, enhancement, and utilization of these resources in real-world scenarios. Furthermore, the DESIRA Training Kit embraces and draws inspiration from the concept of diversity within the European Union. As a result, the training materials have been thoughtfully designed to be easily adaptable, aligning with the principles of multiculturalism and plurilingualism of the EU. Remarkable research and attention have been dedicated to integrating these values into content-based teaching, ensuring that the training kit fosters inclusivity and accommodates various cultural and linguistic backgrounds, with special attention to the rural background. In fact, in-depth exploration and analysis of relevant literature on the incorporation of these values into educational practices have been conducted (Coyle, 2007), further enriching the content and pedagogical approach of the DESIRA Training Kit.



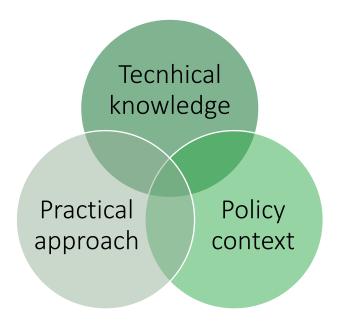


Figure 1. Pedagogical approach of DESIRA Training Kit.

Finally, DESIRA Training Kit have been designed based on two main guiding principles, which constitute its **methodological approach**. The ideas of innovative formal education and competence-based learning are consequently of remarkable importance to this training kit's methodological approach.

In the first place, this training kit are based on the ideas of innovative formal¹ learning. With innovative formal education, we refer to a progressive and forward-thinking approach to education within structured, organized, and traditional learning settings but that challenges conventional instructional approaches by incorporating cutting-edge educational tools, interactive technologies, project-based learning, collaborative activities, real-world applications, and interdisciplinary approaches. It seeks to foster critical thinking, problem-solving skills, creativity, and adaptability among learners, preparing them for the complexities of the modern world. It encourages experimentation, exploration, and the development of 21st-century skills, such as digital literacy, collaboration, communication, and entrepreneurship. By applying this term, DESIRA Training Kit aims at leading by example, using a more innovative training approach.

<sup>&</sup>lt;sup>1</sup> With formal education, we refer to "purposive learning that takes place in a distinct and institutionalised environment specifically designed for teaching/training and learning. Learning aims are almost always externally set, learning progress is usually monitored and assessed, and learning outcomes are usually recognised" (Chisholm, 2005)



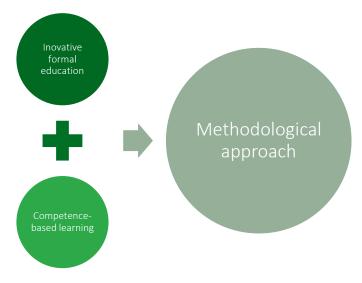


Figure 2 Methodological approach of DESIRA Training Kit.

In the second place, our methodology is based on the idea of competence-based learning. Competence-based teaching, also known as competency-based education (CBE), is an instructional approach that focuses on the development and assessment of specific competencies or skills that students should possess by the end of a course. It aims to prepare students for the challenges they will encounter in their professional lives by equipping them with the specific competencies and capabilities required in their chosen field. Competence-based teaching shifts the focus from content-centric instruction to a more skill-oriented approach, aligning education with the practical needs of industries and professions, and promoting the development of well-rounded, competent individuals (Chappel et al.2021). By embracing this concept, the DESIRA Training Kit strives to cultivate a "learning by doing" approach, placing significant emphasis on the value of practical, skill-oriented training.

In conclusion, with this methodological and pedagogical approaches, the training kit recognizes that true mastery and comprehension are best achieved through hands-on experiences and active engagement with real-world scenarios. It promotes a shift from passive learning to active participation, empowering learners to acquire and apply skills in practical contexts. By immersing students in experiential learning opportunities, the DESIRA Training Kit fosters a deeper understanding of the subject matter, enhances critical thinking abilities, and enables individuals to effectively transfer their knowledge into practical settings.

#### 4. Intended audience

DESIRA took inspiration, as planned in the Grant Agreement, from the AGRISPIN Training Toolkit to produce its own toolkit. The purpose of the toolkit is to provide a ready-made set of materials that have been tested as a result of the practice and expertise developed from



DESIRA activities so that practitioners, projects carrying over the legacy of DESIRA such as CODECS, GRANULAR, RUSTIK, SMARTERA, FUTURAL or RURACTIVE can start from the methodological and practical lessons learned from the design and implementation of the various activities carried out during the life of DESIRA. This also includes important questions around ethical issues, and a dedicated subsection has been specifically addressing this. In this way, other project partners and participants can build on them rather than starting from scratch all over again.

However, the added value in terms of audience goes well beyond the environment around the present and future Horizon projects themselves. As indicated in Deliverable 6.3 many of these materials have tested in training seminars and academic workshops with practitioners, often involving hundreds of participants over the course of the four years of the life of the project. Thus, students and practitioners keen to apply the methodologies spelled out in this training kit will be able to peruse what is a well tried and tested set of materials that in so doing particularly allow themselves to be replicated and built upon, as they have emerged from real life practice.

In sum, the training kit is targeted at:

- Practitioners in the field of rural development and farm advisory services, for whom
  the training kit will provide tools for facilitating interactive innovation centred upon
  digitalisation, analyse community needs and expectations and designing local
  digitalisation strategies
- Students in the field of agriculture and rural development, as future farm advisors
- Students in the field of information technologies, as future technology developers of solutions for agriculture and rural development

### 5. The Training Kit

Since DESIRA started in June 2019, leaders of WPs 2, 3 and 4 have carried out numerous training activities that have been compiled in this report (D6.4). The activities comprised navigate between the concepts of impact assessment, policy understanding and capacity building for innovation on rural areas.

This training material is organized in the first place by Work Packages (WP) and then by chronological order, aiming at improving the general understanding of the process distribution and development.

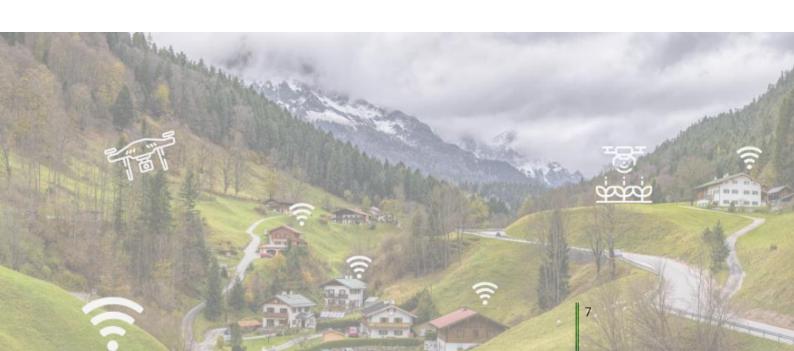
The first chapter of this material includes the tools developed under the WP2: Assessing Past and Present Impact. It presents a comprehensive approach to the context of rural



digitalisation, its impact on areas as capacity building or ecological transition and a overview of structures as Living Labs and Smart Villages.

The second chapter, that corresponds to the WP3: Developing Scenarios, Use Cases and Showcase Technologies consists on a series of guidelines for improving capacity development at the local level in techniques as workshops organization and digital storytelling.

Finally, our last chapter, which deals with WP4: Policy Roadmap and Ethical Code focus on training on National Policy Analysis, specifically on digitalization of agriculture and other DESIRA main topics.







DIGITISATION: ECONOMIC AND SOCIAL IMPACTS IN RURAL AREAS

## **TRAINING KIT**



## DESIRA Training Kit: objectives and guiding principles

In the following Training Kit, we present a comprehensive set of tools and guidelines aimed at enhancing knowledge and capacity building in the field of rural digitalization. Our training materials encompass a range of methodological examples carefully curated to facilitate the assimilation of DESIRA's wealth of knowledge by students and other interested stakeholders. Embracing the wisdom of Leonardo Da Vinci, who famously proclaimed that "learning never exhausts the mind" this toolkit underscores the transformative power of training, emphasizing the immense opportunities it offers to those being taught.

In this context, we perceive training as a dynamic process through which individuals acquire the skills necessary for a specific purpose, be it in their professional, artistic, or sporting endeavours (Council of Europe Glossary, 2023). To effectively support this process, a well-defined methodology, rich experiences, and relevant contextual information need to be provided. The primary objective of this Training Kit is to furnish educators with a comprehensive framework that empowers them to design their own path to successful training outcomes. It serves as a practical tool, facilitating the learning journey for both formal students and stakeholders engaged in the realm of rural digitalization.

By engaging with this Training Kit, learners will be equipped with the necessary tools and resources to navigate the intricate landscape of rural digitalization, fostering their understanding and enabling them to actively contribute to this transformative domain.



## **WP2: Assessing Past and Present Impact**

This work package, led by the University of Pisa, aimed to establish a common understanding and language among the project participants, by developing a framework that defines key concepts, identifies research hypotheses, and develops research questions related to digitisation. The main objectives were to develop an interdisciplinary and transdisciplinary Conceptual and Analytical Framework, and to create a Taxonomy and Inventory of Digital Game Changers.

In order to address the challenges of digitisation in rural areas, it was crucial to establish a shared knowledge base and develop a common understanding of the key concepts related to this topic.

This work package helped achieve this goal by creating a Conceptual and Analytical Framework that integrates interdisciplinary and transdisciplinary perspectives. The framework provided a structured approach to analysing the impacts of digitisation in rural areas, identifying key research questions and hypotheses, and guiding future research.

In addition to the framework, this work package also created a Taxonomy and Inventory of Digital Game Changers. This provided a comprehensive overview of the different types of digital technologies and innovations that are currently being used or have the potential to be used in rural areas. The taxonomy will help researchers, policymakers, and other stakeholders to better understand the potential impacts and opportunities of digitisation in rural areas.

Overall, this work package played a critical role in filling the knowledge gap about digitisation in rural areas by establishing a shared language and understanding among project participants, and by providing a structured approach to analysing the impacts of digitisation and identifying key research questions and hypotheses.

The training material from WP2 comprises:

- Training of Living Labs
- Rural digitalisation: Overview and impacts
- Smart Villages: Policy Context
- How to improve the capacity to respond to the challenges and opportunities of digitalisation in rural areas?
- The ecological transition and the potentials of digitalisation



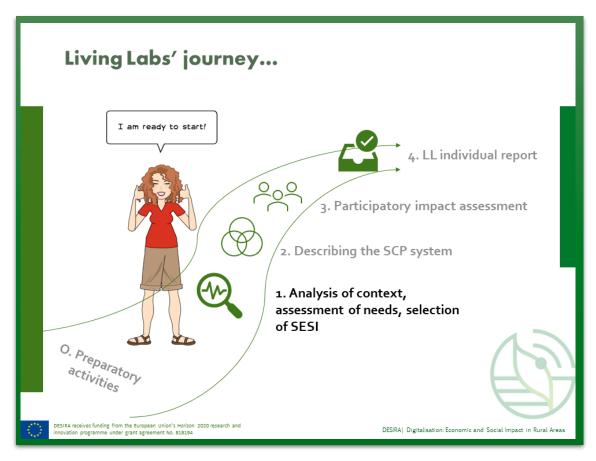
## **Training Living Labs**

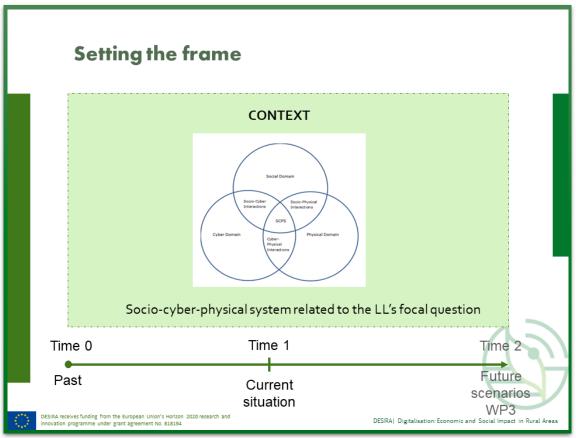
This training material is designed to provide guidance on the Training of Living Labs. It aims to help individuals and organisations understand the concept of Living Labs and how to establish and operate them effectively. The material covers topics such as context analysis, assessment of needs, and the journey of Living Labs.

It provides valuable insights into the socio-cyber-physical system related to the focal question of Living Labs, as well as the impact assessment process for these labs. Overall, the training material below is a comprehensive guide for anyone interested in learning about Living Labs and how they can be used to drive innovation and growth in various industries.









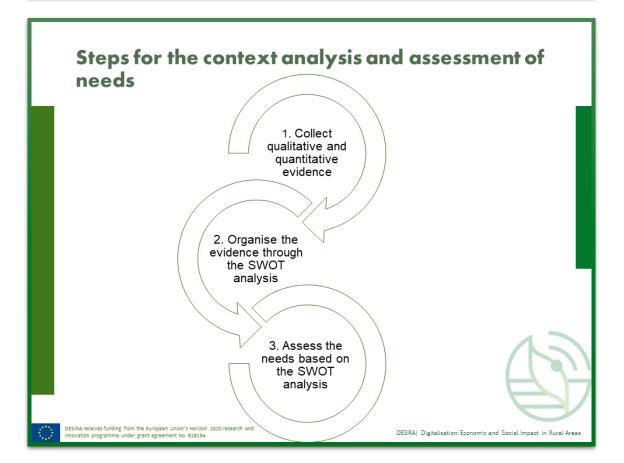


#### How to do the context analysis across the LLs

- •In DESIRA, the context can be broadly understood as the domain (agricultural, rural, forestry) and area in which the LL operates
- ·A context can be analysed:
  - o **at different levels:** community, municipality, province, region, cluster of regions, country, etc.
  - o with different timeframes: months, years, decades, etc.
  - by looking at different topics: income, inequality, policy, digitalization, etc.
  - with different methods: multicriteria analysis, trend analysis, SWOT analysis, interviews, focus groups, etc.
  - o With different approaches: qualitative, quantitative, mixed
- A context analysis aims to gain background information on relevant trends and conditions which might influence needs, objectives, outcomes, etc. of the SCP system related to the LLs focal question

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## 1. Collection of qualitative and quantitative evidence

Elements of context analysis	Common elements across LLs	Based on the LLs situation
Level of analysis	I	We suggest focusing on levels below regions (NUTS-3), e.g. Land Administration Units for rural areas. But this choice will depend on the focal question of your LL (some forest can cover multiple regions) and data availability
Timeframe	We suggest to consider the last 10 years	Up to the LLs → please describe it
Topics	Level of digitalisation and conditions affecting the access	Additional specific topics relevant for your focal questions (e.g. demography, tourism, biodiversity, communication)
Method	<ol> <li>Secondary data collection</li> <li>Qualitative semi-structured Interviews</li> </ol>	We suggest organizing a small brainstorming or internal meeting to discuss the SWOT and assessment of needs, but this is optional and depends on your availabilities
Approach	Mixed (using quantitative data and qualitative information)	I



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## a) Secondary data collection

- Related to the focal question
- You can refer to trends (longer timeframe) or single snapshots (statistics in a given moment)

#### Examples of topics to consider when analysis the context

Group age distribution (are elder people relevant?)

Depopulation (emigration rate, birth rate, etc.)

Economic conditions (income level, householder expenditure, etc.)

Social asymmetries (female employment rate, relative poverty rate, etc.)

Education (tertiary education rate, presence of high schools, etc.)

Sustainability (use of renewables, organic food expenditure, etc.)

\*Digitalization and conditions affecting its access (level of connectivity, people using the net for interact with public authorities, etc.) ??

Please, consider other factors, if it is necessary

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## Some tips for secondary data collection on the level of digitalisation

- Pay attention on the reporting of data/figures in the final template (headings, sources, year, reference)
- Balance your time and focus → assessment of impacts vs level of digitalisation → don't get lost in secondary data collection

Figure XX: European Broadband Mapping



Source: European Commission (2017)

European Commission (2017) European Broadband Mapping . Retrieved on 13 May 2020, https://www.broadband-

mapping.eu/public-portal/

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## b) 5-10 semi-structured qualitative interviews

What is the current level of digitalisation in the **context** in which your LL operates (from low to high)? *Please provide your average estimation and comments* 

(from low to high)? Please provide your average estimation and comments					
Dimensions of DESI	Very low	Low	Medium	High	Very high
1. Digital connectivity					
It refers to the deployment of broadband	Any other comm	ents/informat	tion (max 500 ch	aracters):	
infrastructure and its quality.					
2. Digital skills					
It refers to skills needed to take advantage of	Any other comm	ents/informat	tion (max 500 ch	aracters):	
the possibilities offered by digital.					
3. Use of Internet Services by citizens					
It accounts for a variety of online activities,	Any other comm	ents/informat	tion (max 500 ch	aracters):	
such as the consumption of online content					
(videos, music, games, etc.) video calls as well					
as online shopping and banking.					
4. Integration of Digital Technology by					
businesses	Any other comm	ents/informat	tion (max 500 ch	aracters):	
It refers to the digitisation of businesses and e-					
commerce.					
5. Digital Public Services					
It refers to the digitalisation of public services,	Any other comm	ents/informat	tion (max 500 ch	aracters):	
focusing on eGovernment and eHealth					
6. Women in digital					
It refers to the level of participation of women	Any other comm	ents/informat	tion (max 500 ch	aracters):	
in the digital economy and society.			_		



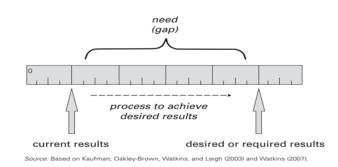
## 3. SWOT analysis

- Based on quantitative and qualitative evidence
- Related to the focal question

• Based on quantitative and qualitative	STRENGTH Factors interna	WEAKNESSES	OPPORTUNITIES Factors externa	THREATS
evidence  Related to the focal question	Qualities that distinguish your context from others     Things that in your context are done well     Conditions that make your context unique     Level and access to digitalisation	Long term and persistent problems in your context     Things that your context lack     Things that other contexts do better     Resource limitations     Level and access to digitalisation	External trends and development which can offer new possibilities to solve problems     Social, market, technological, policy development in the last years     Level and access to digitalisation	External trends and development which can worsen specific problems     Etc.     Level and access to digitalisation
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## 4. Assessment of needs

- Based on the SWOT analysis
- Linked to the focal question
- Select only the most important (e.g. five needs)
- Needs are not the repetition of the weaknesses of the SWOT)



- 1. Needs can end up with a wish list
- 2. Needs can be prioritized (high, low, medium)
- 3. Linked to specific actors (LLs, stakeholders)
- 4. Can be formulated quantitatively or qualitatively
- 5. Can be distinguished in strategic, tactical, operational

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## 4. Assessment of needs (up to five)

Short heading/title of the need	Short description	Who is that needs this? (LL, farmer association, broad society, tourist, forestry holding, etc.)
1. Increase transparency in long- distance food supply chains based on small scale farmers' direct selling	Better information for consumers living abroad on environmental and quality properties of food products (e.g. carbon footprint, year of production, country of origin, variety, method of production)	<ul> <li>Consumer groups living abroad</li> <li>Small scale farmers involved in direct selling activities</li> </ul>
2.		
3.		
4.		
5.		

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#### **Further references**

See example of SWOT analysis and assessment of needs for smart villages (Pag. 2)

https://enrd.ec.europa.eu/sites/enrd/files/enrd publications/smart-villages-briefs-

finland future cap strategic plans.pdf

Book about how to do a SWOT analysis (pag. 127) and assessment of needs

Watkins, R., Meiers, M., & Visser, Y. (2012). A guide to assessing needs essential tools for collecting information, making decisions, and achieving development results. Washington, D.C.: World Bank.

#### **DESI** indicators

https://ec.europa.eu/digital-single-market/en/desi

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## **Procedures and templates**

Related to Data management Plan and Guidelines

#### **Procedures for the LLs - Repositories**

Two data and information repositories



Private or public link



**OPEN:** LL public folder in DESIRA VRE

LLs upload all the deliverables in English. Each LLs will receive a template for reporting main deliverables

Workspace >VRE Folders >DESIRA\_Project >2. Work Packages data and reports >WP 2 Assessing Past and Present Impact >Living Labs folder

**RESTRICTED:** LL private folder in its own VRE

LLs decide who can access and the language.

LLs can store intermediary outputs for the final deliverables (e.g. full transcriptions of workshop minutes, interviews or consent forms in national language

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### Procedures for the LLs - Language aspects

- Interviews, workshops, secondary data collection can be conducted, collected, transcribed in your national language
- However, final deliverables (LLs report and its annexes) should be written rigorously in EN

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### Procedures for the LLs – Timeline and templates

- The Template of the LL individual report will be sent to you within the next two weeks
- 2. The Template will be the tool for reporting your final deliverables of WP 2
- 3. The results of the Context analysis and assessment of needs shall be reported in the template of the LL by 03<sup>rd</sup> August 2020, or at any earlier time!
- 4. Once you completed the above point 3, please upload the draft template in your LL public folder on the VRE and send an email to <a href="mailto:fabio.bartolini@unipi.it">fabio.bartolini@unipi.it</a> (cc: <a href="mailto:matteo.metta@phd.unipi.it">matteo.metta@phd.unipi.it</a>) to inform about the completion of this first activity

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#### Procedures for the LLs - Consent form

- Translation of the informed consent form in an understandable/native language for the research participant (if needed);
- Before starting the interviews and the workshop, get the informed consent form through the following options:
  - o signed and scanned form;
  - o email from the interviewed containing the text of the consent form;
  - o online consent form
- · After the interviews and the workshop:
  - ORGANISATION WITH INTERNAL PRIVACY POLICY AND DPO →
    forms gathered shall be stored securely on file by the partner,
    according to the organisation's security rules.
  - ORGANISATION WITHOUT A DPO → forms gathered shall be stored in a repository managed by UNIPI.

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## Rural digitalisation: Overview and impacts

This training material provides an overview of the topic of rural digitalisation, including the difference between digitisation and digitalisation, the implications of digitisation, and the transition from digitisation to digitalisation.

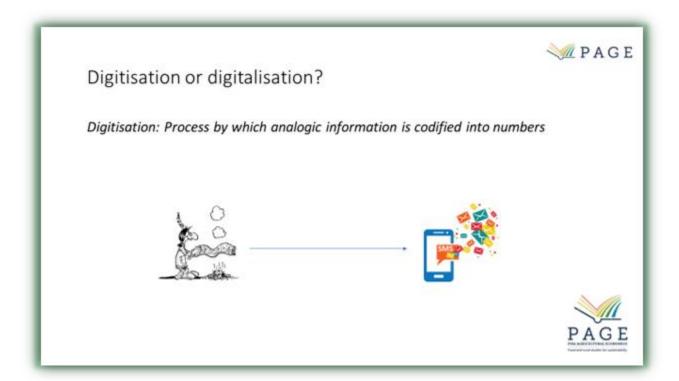
It also explores the socio-economic impacts of ICT-related innovation in rural areas and provides information on how digitalisation has led to the development of digital ecosystems and new business models, products, and practices.

The purpose of this training material is to help individuals and organisations understand the impact of digitalisation in rural areas and how to manage innovations like digitalisation while avoiding social risks. It also provides guidance on how to anticipate failures, take into account societal concerns, and identify necessary adaptations of the environment.

This training material is an improved and summarized version of the training materials presented during the years 2019-2022.











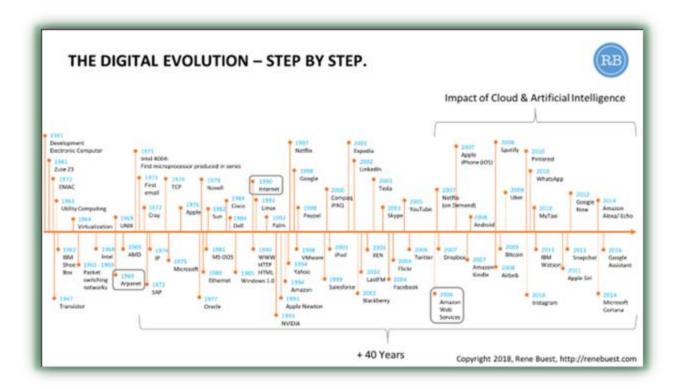
## Implications of digitisation

M PAGE

#### Digitised information is:

- Storable
- Accessible
- Replicable
- Transmittable







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# From digitisation to digitalisation

A reorganisation of human activities in relation to digitisation

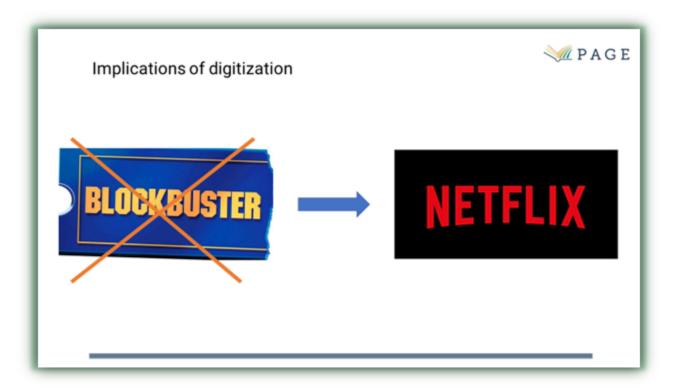
## Implications of digitization

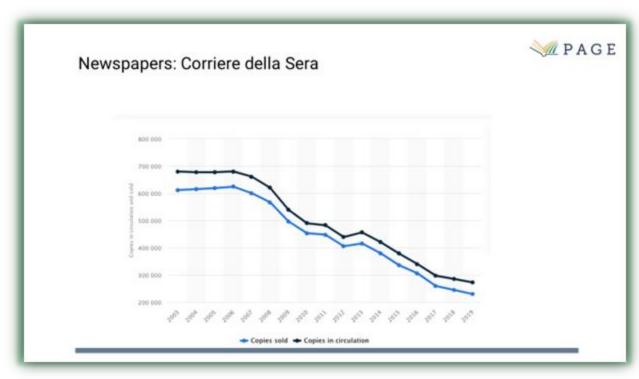




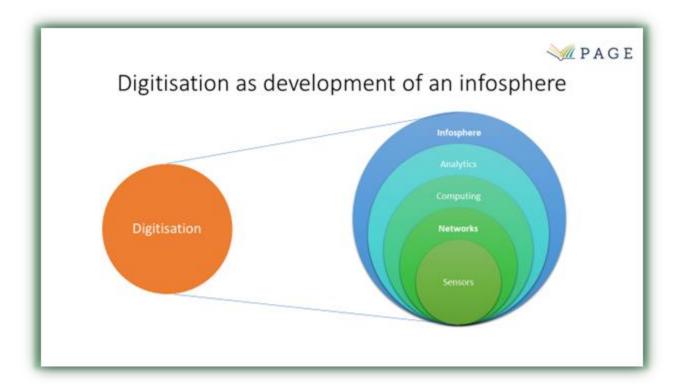


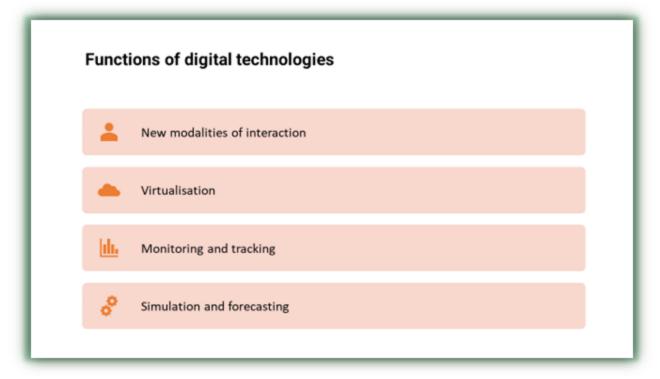














#### New modalities of interaction













#### Virtualisation









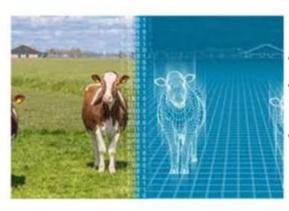
## Monitoring and tracking







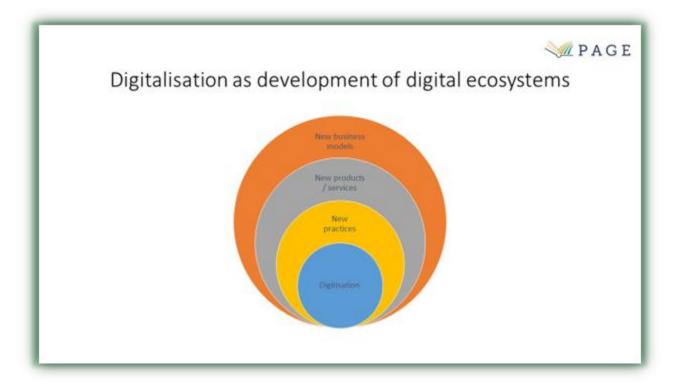
## Simulation and forecasting

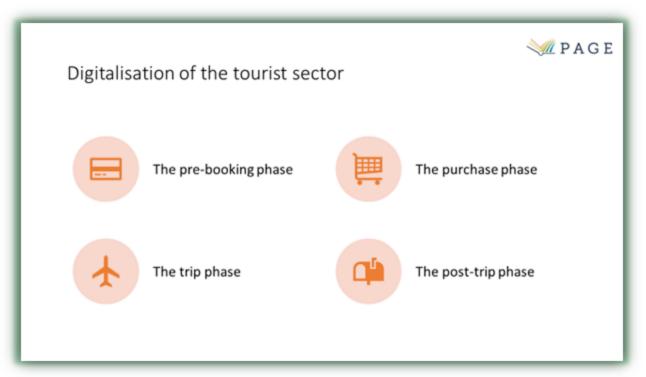


- · A digital copy of real objects
- Real time update of the state of the system
- · Simulation for prediction

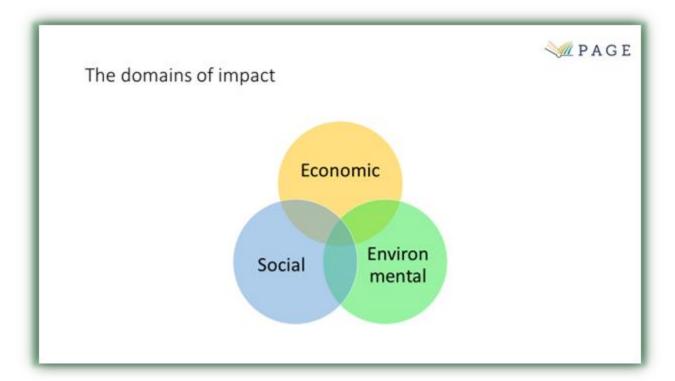






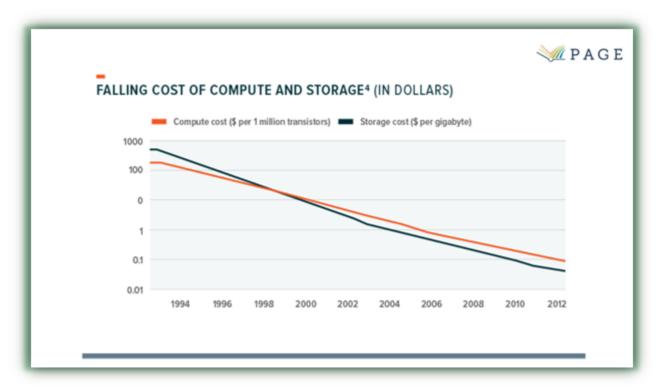


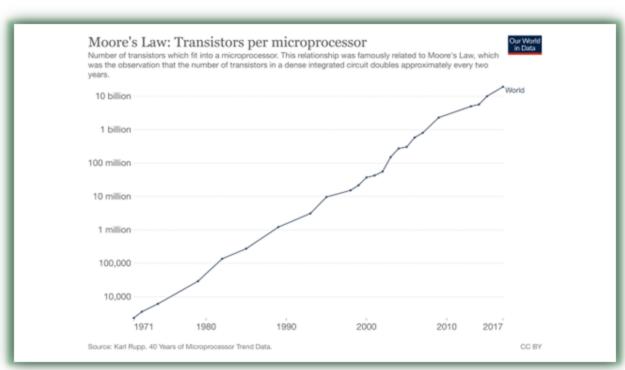




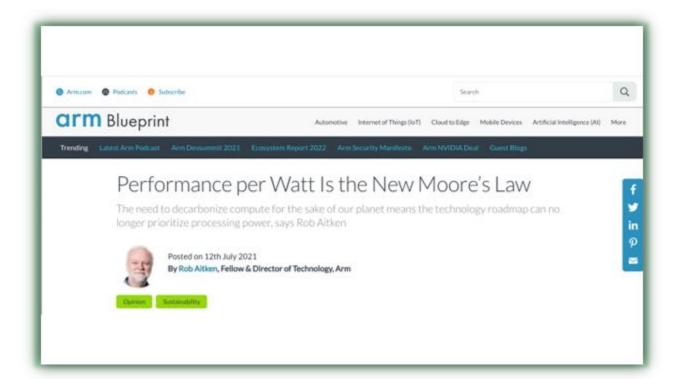


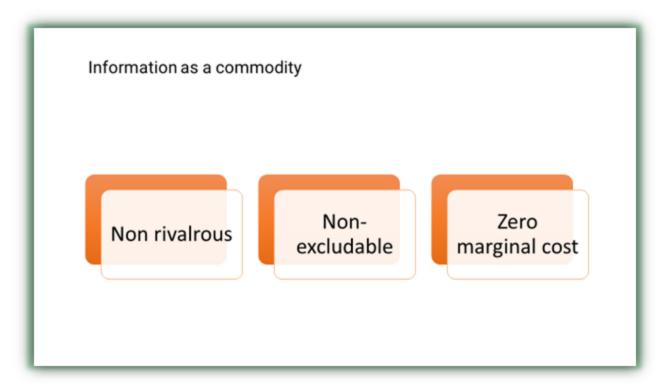




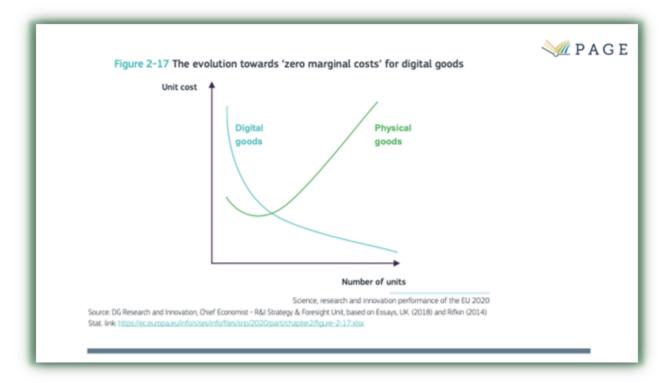


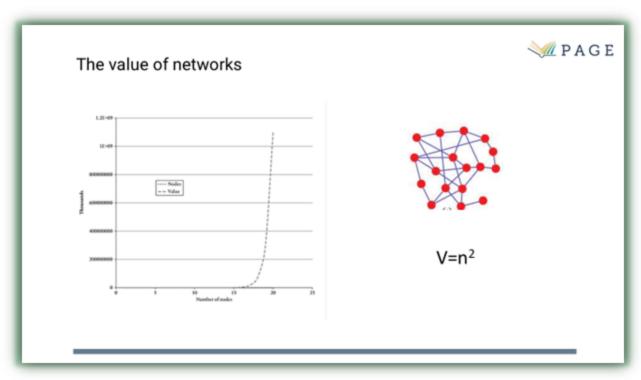














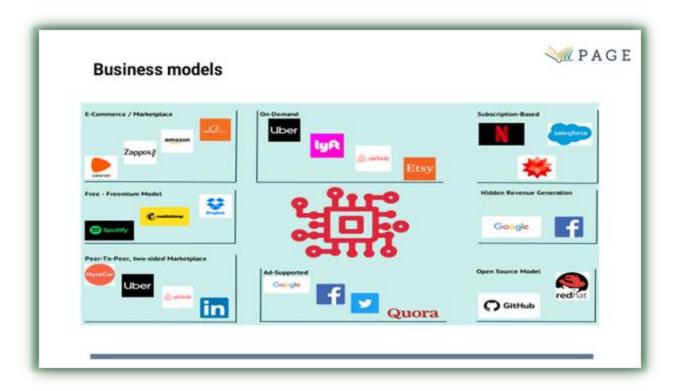
# Industrial revolutions

# Third industrial revolution

- Automation
- Communication
- Sharing economy
- Working at a distance
- E-commerce
- Disintermediation

# Fourth Industrial revolution

- Artificial intelligence+automation
- Biotechnologies
- 3D printing
- Internet of things



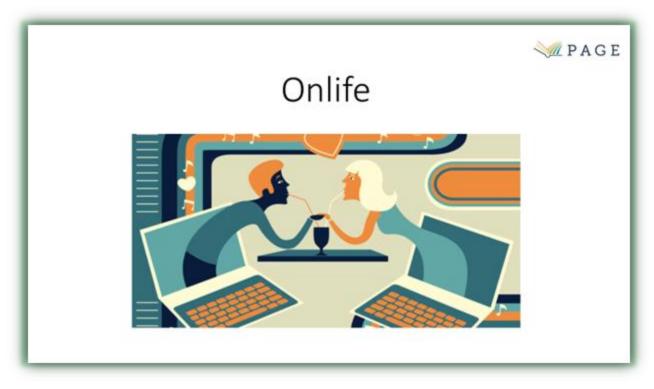






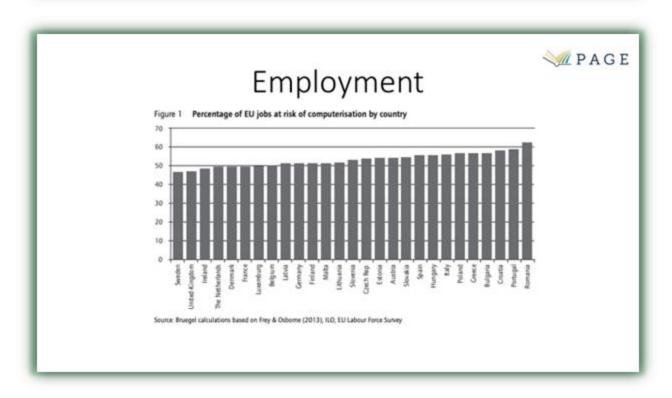




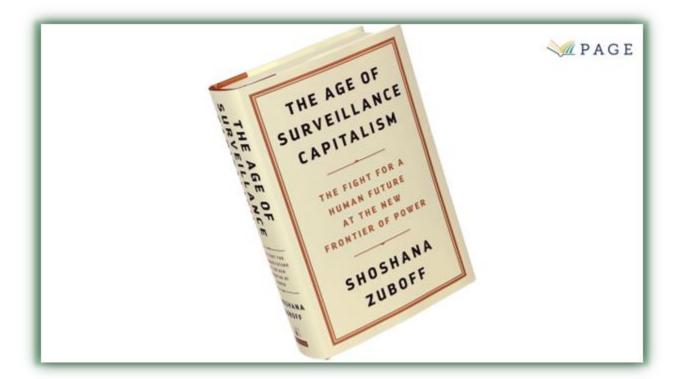




# PAGE Time and space • Multitasking • Telepresence





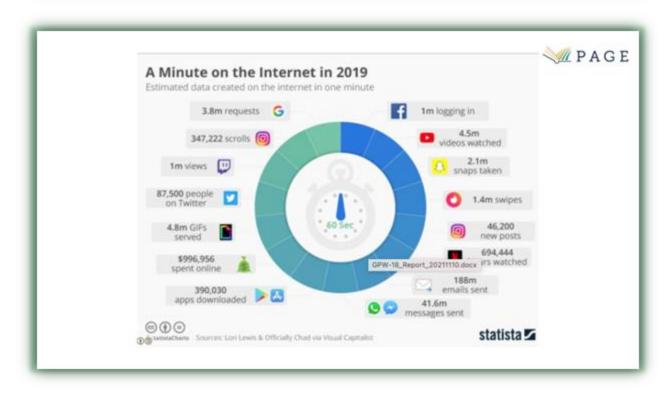




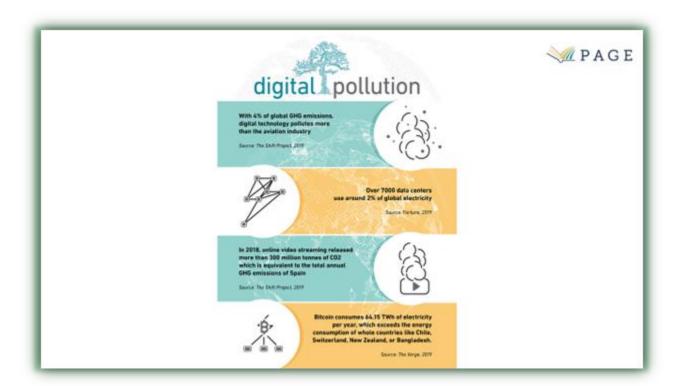


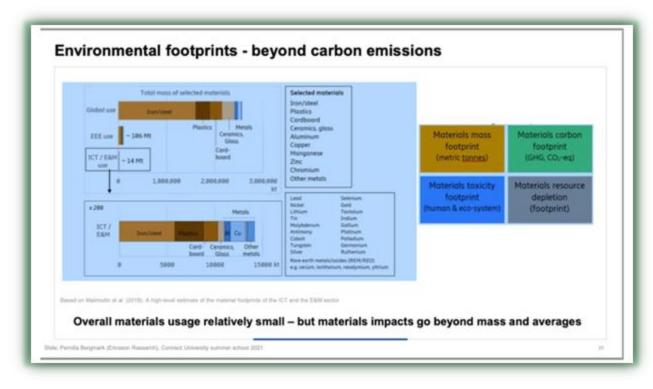


# **Environmental impact**



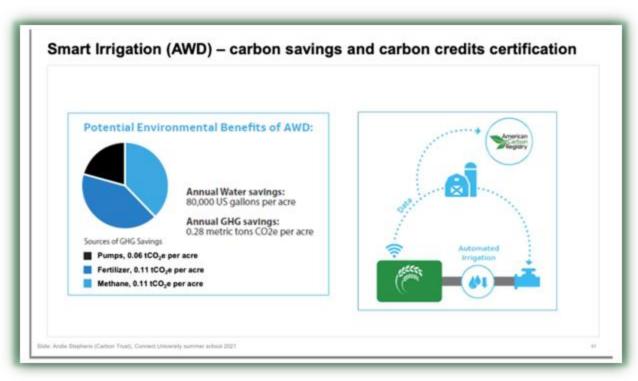






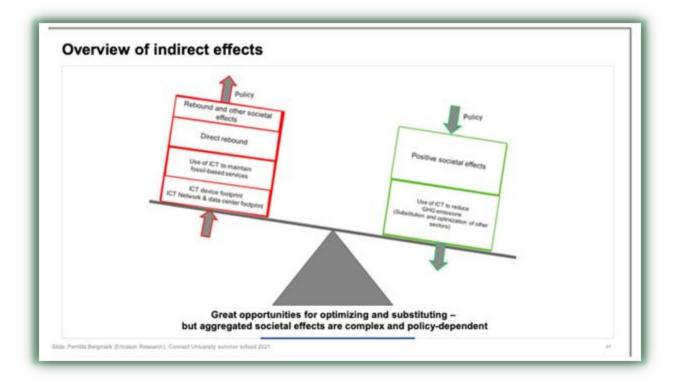








# Smart Buildings Building Energy Management Systems (BEMS) • Monitoring • Occupancy sensors • Temperature and environment monitoring • Remote Monitoring • Energy Dashboards • Control • Temperature control • Temperature controls Energy Savings of 12% to 15% Stock Andie Staphane (Carbon Thurf, Connect University summer actived 2011



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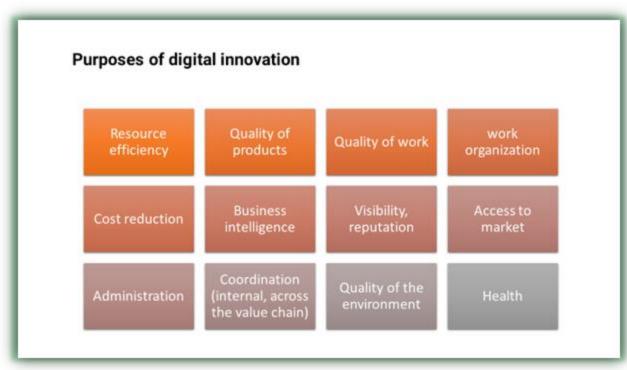






















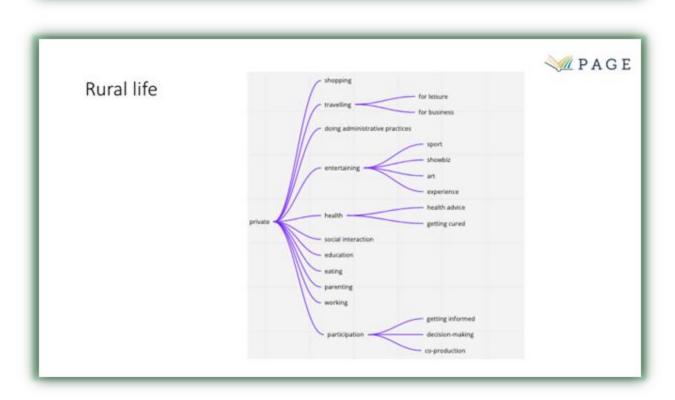




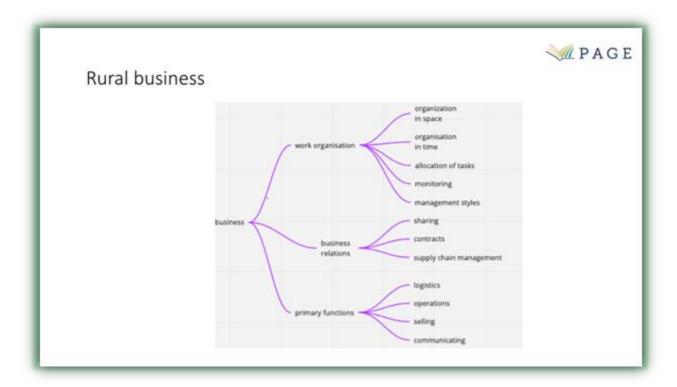


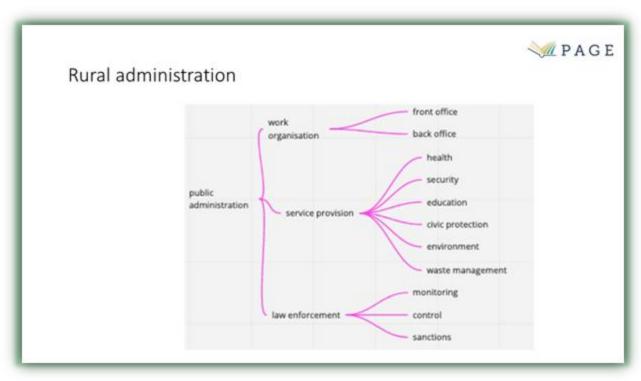
# In agriculture

- Satellites -> land, climate
- Sensors —> position, humidity, temperature, contaminants
- Drones -> data collection, on spot operations
- Unmanned vehicles , robots—> labour productivity
- Internet of things -> automation
- Social networks -> social capital, access to information
- Remote communication → coordination
- Virtual and augmented reality → increasing peoples' capacities







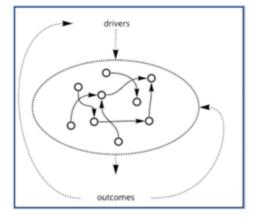






# How to assess the socioeconomic impact of digitalisation?

# A system approach





# A socio-technical system

### Actors

- The cow
- · The farmer

## Activities

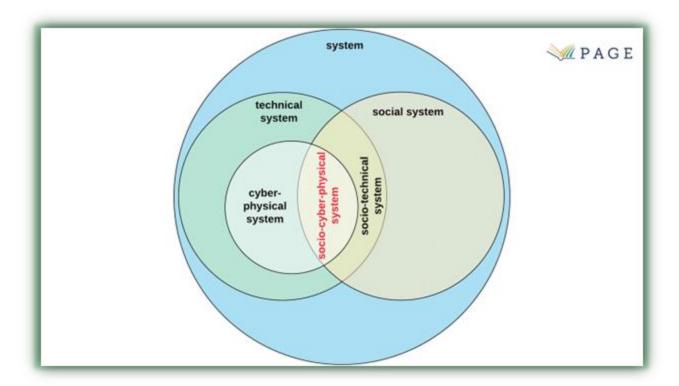
- Cleaning the udder
- Stimulating the udder
- Collecting the milk

# Things

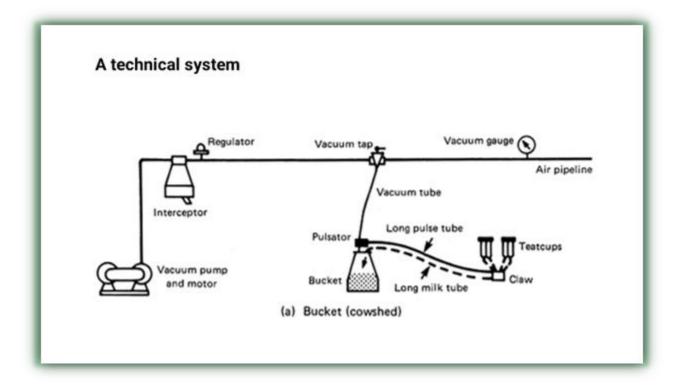
- The udder
- The container
- The tools for cleaning
- The tools for stimulating the udder

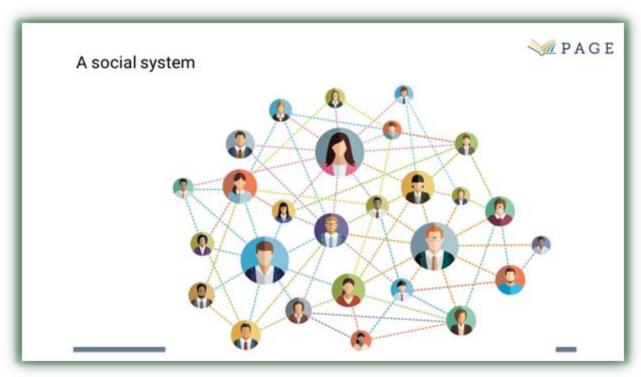
## Rules

- · clean well
- control the sanity of the udder
- stop milking when there is no more milk

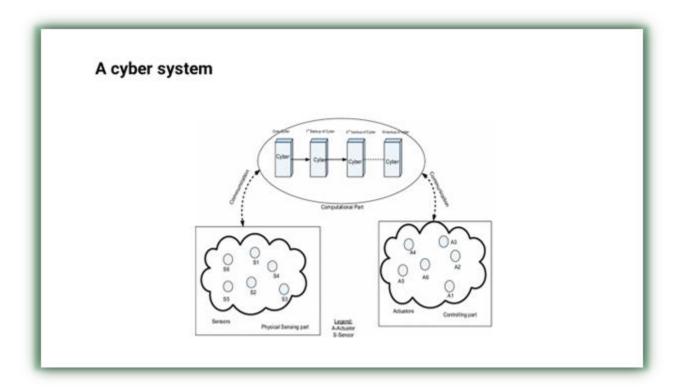


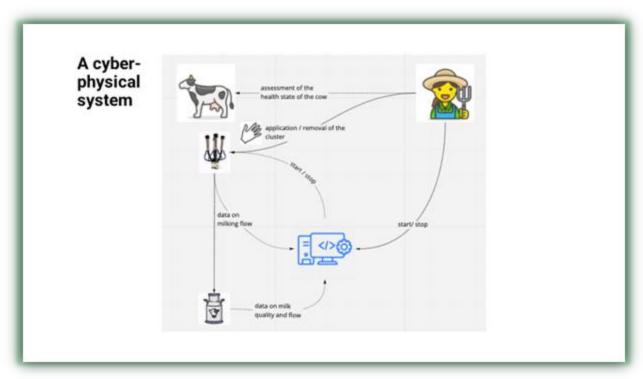




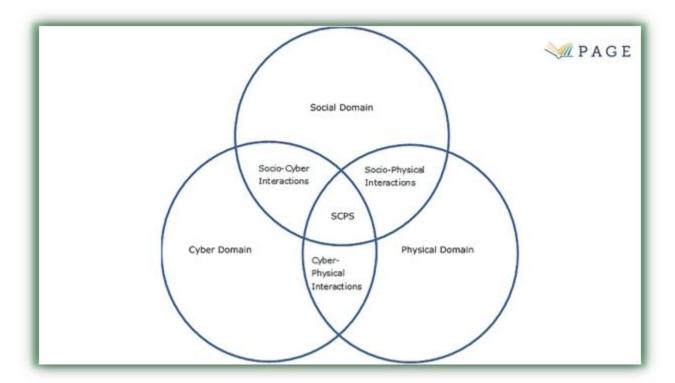


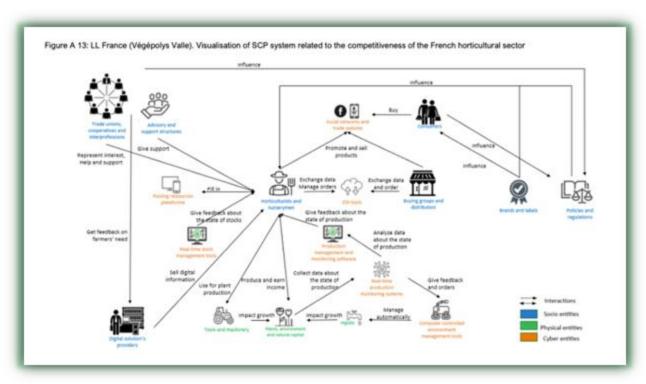




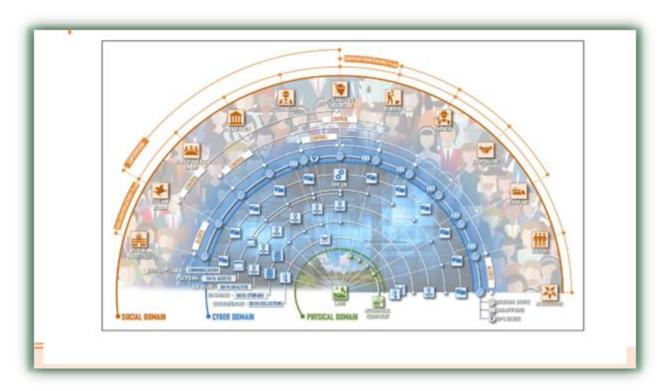


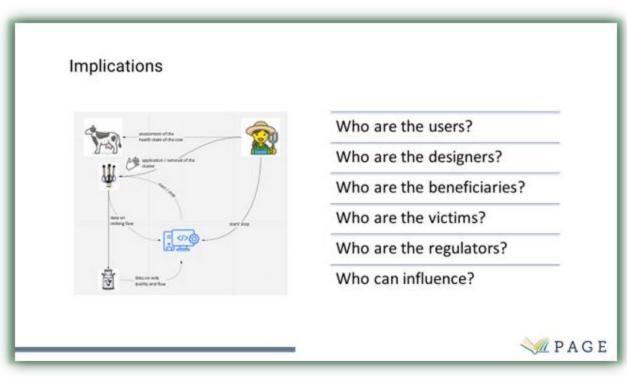














# The DESIRA project Desira



- The impact of digitisation is affected by the conditions of the context in which it applies.
- Comprehensive assessment of opportunities and threats taking Sustainable Development Goals (SDGs) as points of reference.
- Political and ethical recommendation to rethink the relations among research processes and communities to reduce digital threats and to maximize public goods



# How to prevent threats of innovation?



- · How is possible to manage innovations, like the digitalization, avoiding social risks?
  - Anticipate failures
  - Take into account societal concerns
  - Identify necessary adaptations of the environment



Assessing the socio-economic impact of digitalisation in rural areas



A framework for the analysis of impact

M PAGE

# Design-related conditions

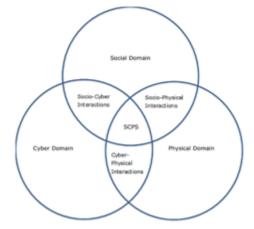
Access-related conditions

System-related conditions





# Design-related questions for a strategy



Socio-Cyber —> how to improve social interaction?

Cyber-physical —> how to reduce the pressure on resource systems?

Cyber-Cyber—> how to improve the efficiency and the effectiveness of data flows

Design-related impact: risks





FLAWS IN THE DESIGN (SAFETY, SYSTEMATIC BIAS, ERRORS)

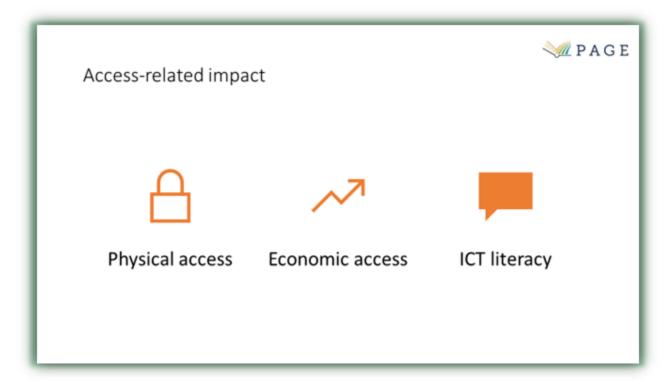


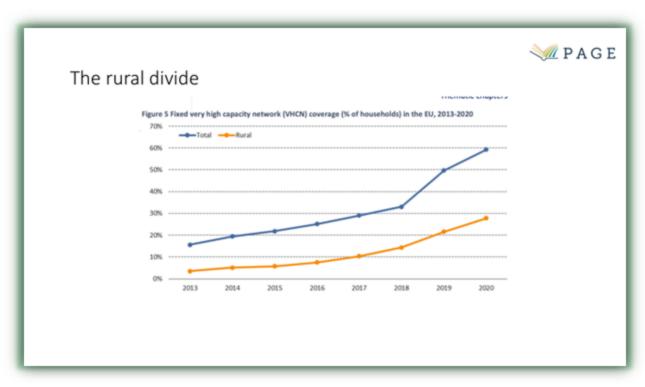
EXTERNALITIES (ENVIRONMENTAL, HEALTH, ETHICAL)



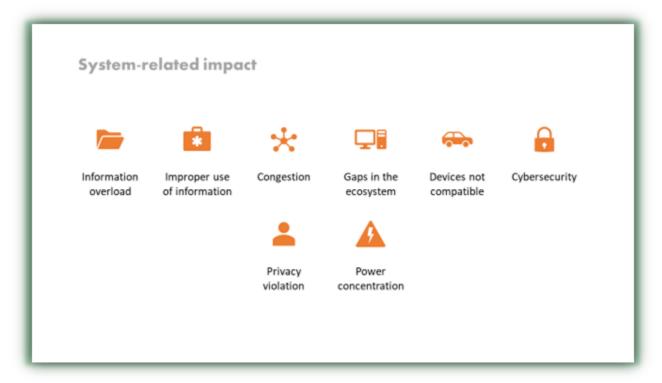
OBSOLESCENCE

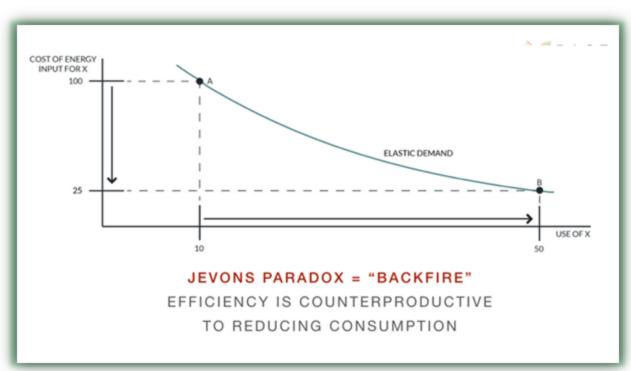






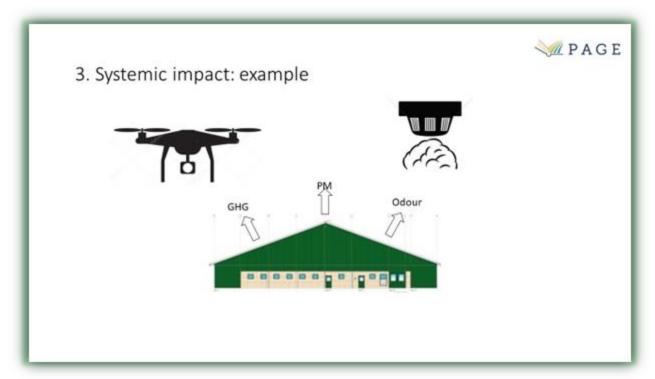




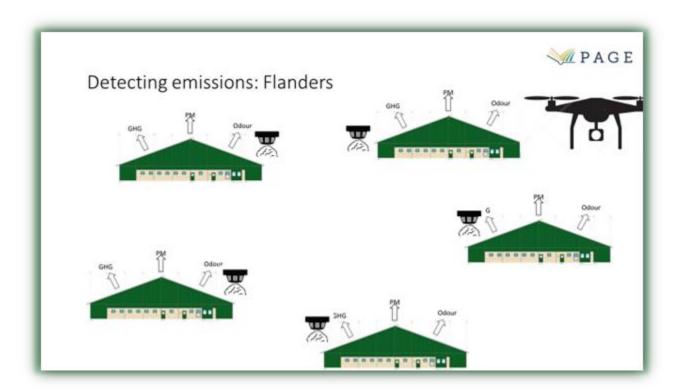


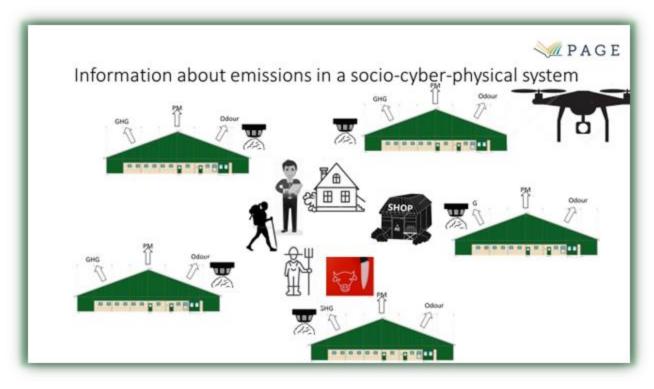




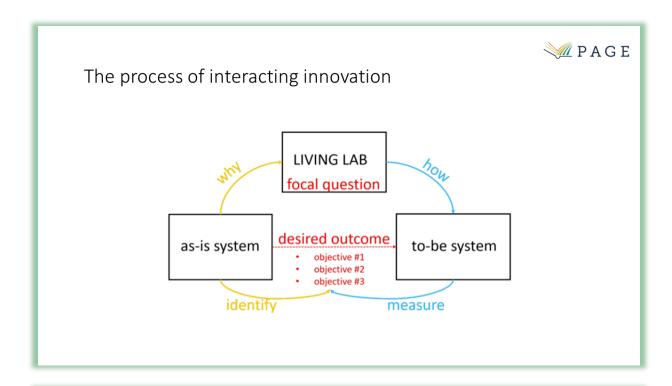












# Digital transformation in rural areas: elements for local strategies



- Analysis of the level of digitalisation of the area
- Needs and expectations of the area

  - social goals
     economic goals
     environmental goals
- Roadmap for a digital transformation
   Digital transformation objectives related to Social goals
  - · Relevant Application scenarios
  - Relevant Application scenarios
     Design
     Access
     System complexity

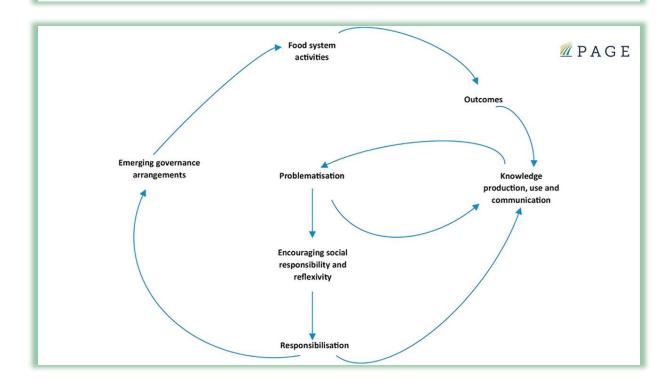
    Digital transformation objectives related to Economic goals
    - Relevant Application scenarios
       Design
       Access
       System complexity
  - Digital transformation objectives related to Environmental goals
     Relevant Application scenarios
    - - Design
         Access
         System complexity





# Working in groups

- •Choose an 'application scenario' among the following ones:
  - Rural business
  - Rural life
  - Rural administration
- Analyse the socio-cyber-physical system before and after digitalization
  - Describe the process
  - Identify the relevant actors and their relations
  - Identify, among digital components, the 'game changers'
  - Analyse their impact on sustainability

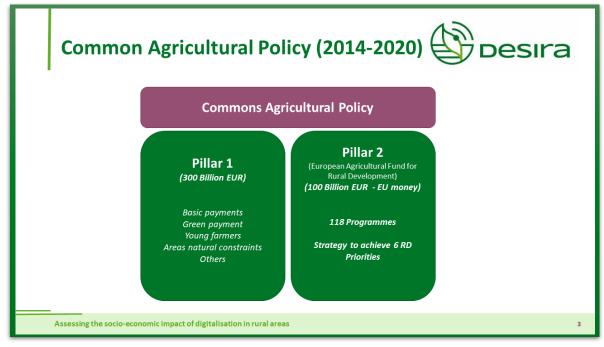




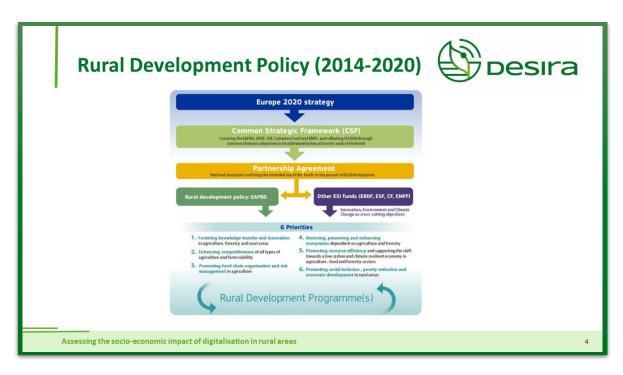
# **Smart Villages: Policy Context**

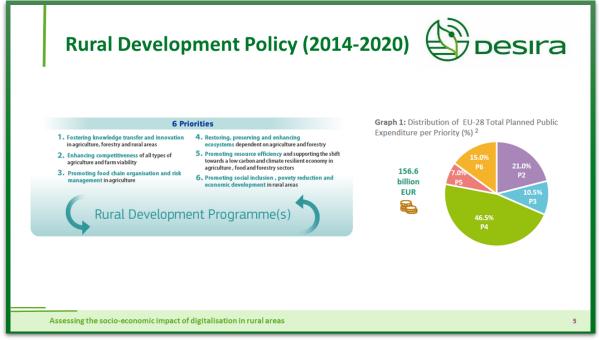
This training material aims to enhance your understanding of the socio-economic impact of digitalisation in rural areas. It covers a range of topics, including the policy context surrounding Smart Villages, the Rural Development Policy (2014-2020), and the priorities for supporting rural communities.













# **Rural Development Policy (2014-2020)**



Priority 1: Knowledge Transfer and Innovation

FA 1A: Fostering innovation, cooperation and the development of the knowledge base in rural areas;

FA 1B: Strengthening the links between agriculture, food production and forestry and research and innovation;

FA 1C: Fostering lifelong learning and vocational training in the agricultural and forestry sectors.

### Priority 2: Farm Viability and Competitiveness

FA 2A: Improving the economic performance of all farms and facilitating farm restructuring and modernisation; FA 2B: Facilitating the entry of adequately skilled farmers into the agricultural sector and generational renewal

Priority 3: Food Chain Organisation and Risk Management
FA 3A: Improving competitiveness of primary producers by better integrating them into the agri-food chain;
FA 3B: Supporting farm risk prevention and management.

### Priority 4: Restoring, Preserving and Enhancing Ecosystems

FA 4A: Restoring, preserving and enhancing biodiversity;
FA 4B: Improving water management;
FA 4C: Preventing soil erosion and improving soil management.

Priorty 5: Resource-efficient, climate-resilient Economy

R 54: Increasing efficiency in water use by agriculture;

FA 5B: Increasing efficiency in energy use in agriculture and food processing;

FA 5C: Facilitating the supply and use of renewable sources of energy;

FA 5D: Reducing greenhouse gas and ammonia emissions from agriculture;

FA 5E: Fostering carbon conservation and sequestration in agriculture and forestry.

Priority 6: Social Inclusion and Economic Development
FA 6A: Facilitating diversification, creation and development of small enterprises, as well as job creation;
FA 6B: Fostering local development in rural areas;

FA 6C: Enhancing the accessibility, use and quality of information and communication technologies (ICT) in rural areas.

Assessing the socio-economic impact of digitalisation in rural areas



150 Billion EUR

# Rural Development Policy (2014-2020)



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FROM: S. RESOURCE-enticlent, climate-resinite Economy.

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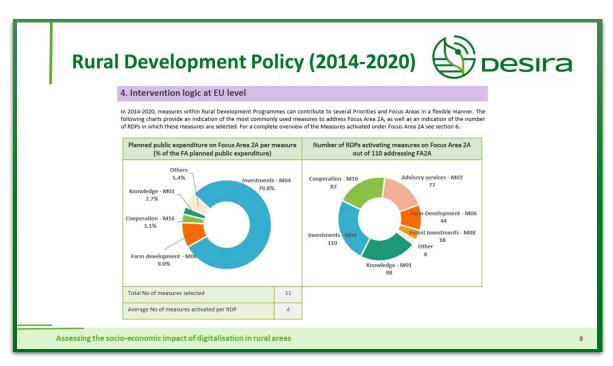
FA 6C: Enhancing the accessibility, use and quality of information and communication technologies (ICT) in rural areas.

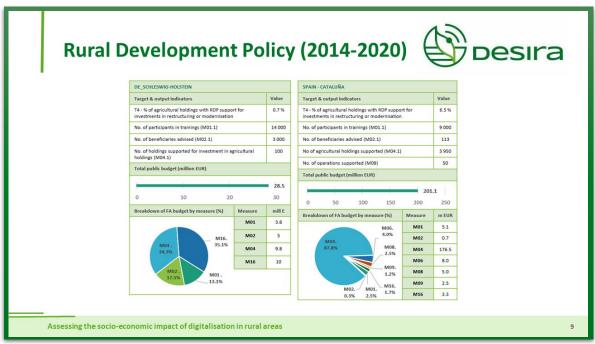


150 Billion EUR

Assessing the socio-economic impact of digitalisation in rural areas









# **Rural Development Policy (2014-2020)**



What are the areas dealing with Digitalisation in the Rural Development Policy?

### Priority 1: Knowledge Transfer and Innovation

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Priority 6: Social Inclusion and Economic Development
FA 6A: Facilitating diversification, creation and development of small enterprises, as well as job creation;

FA 6C: Enhancing the accessibility, use and quality of information and communication technologies (ICT) in rural areas.

· Strong focus on infrastructure

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# Rural Development Policy (2014-2020) Desira



What are the areas dealing with Digitalisation in the Rural Development Policy?

Target	T24: Percentage (%) of rural population benefiting from new or improved services/infrastructures (ICT) (focus area 6C)				
	Planned Target 2023	Target Value 2018 (Realised)	Progress achieved (Realised)		
AT	34.5%	0.4%	1%		
BE					
BG	1.6%	0%	0%		
CY	46.2%	0%	0%		
cz					
DE	8.8%	1.5%	17%		
DK					
EE					
ES	1.2%	0.3%	21%		
FI	49.3%	26.3%	53%		
FR	0.3%	0.1%	52%		
GR	10.0%	0.8%	a%		

п	16.8%	2.7%	16%	
LT	1.9%	0%	0%	
LU				
LV				
МТ				
NL				
PL				
PT				
RO				
SE	4.9%	0.2%	4%	
SI	1.7%	0%	0%	
SK	1.1%	0%	0%	
UK	3.7%	0%	0%	
EU-28 (%)**	5.8%	1.0%	17%	
• • •				

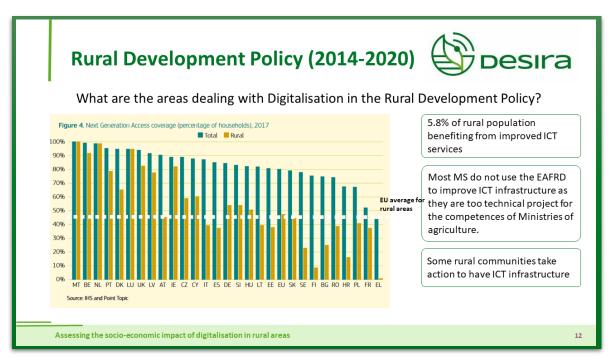
5.8% of rural population  $benefiting from \ improved \ ICT$ services

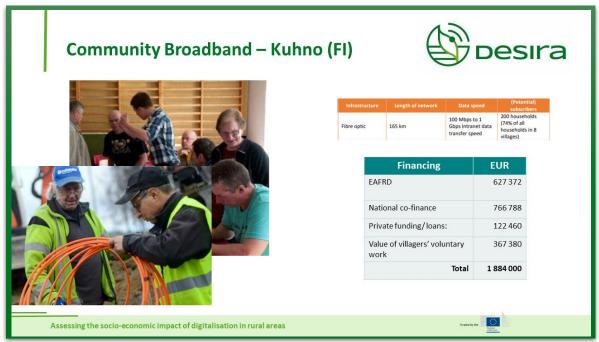
Most MS do not use the EAFRD to improve ICT infrastructure as they are too technical project for the competences of Ministries of agriculture.

Some rural communities take action to have ICT infrastructure

Assessing the socio-economic impact of digitalisation in rural areas

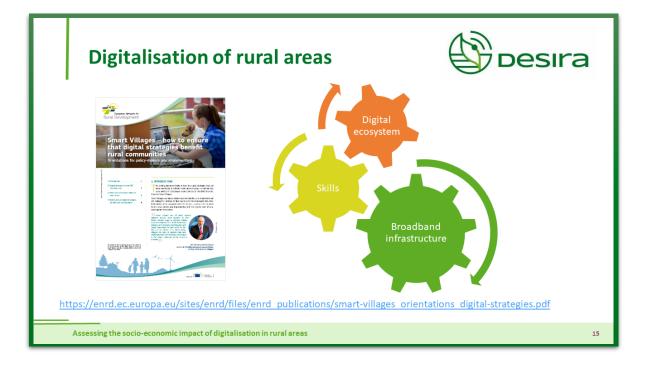








# Digital use What are the areas dealing with digitalisation in the Rural Development Policy? Individuals who have never used the internet (in sparsely populated areas – 2016) 76% EU citizens NGA connected BUT only 40% in rural areas Source: ENRD, https://enrd.ec.europa.eu/publications/eu-gral-review-26-smart-villages-revitalising-gral-services en-

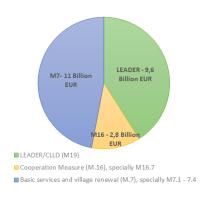




## RD measures to support digitalisation



- Cooperation
- · Community-led local development
- Investments



Assessing the socio-economic impact of digitalisation in rural areas

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## What it is being transformed in rural areas?



The ecosystem needs allow transformation of rural areas -> local uptake need





Source: ECOLISE. https://enrd.ec.europa.eu/sites/enrd/files/tl2\_climate\_challenges-and-territories\_ecolise.pdf

Assessing the socio-economic impact of digitalisation in rural areas



## Question to all of you



What are the main challenges and opportunities in the rural areas in your territory?

## 10 min discussion

Assessing the socio-economic impact of digitalisation in rural areas

## Smart Villages - an inclusive definition





- "Smart Villages are communities in rural areas that use innovative solutions to improve their resilience, building on local strengths and opportunities.
- They rely on a participatory approach to develop and implement their strategy to improve their economic, social and/or environmental conditions, in particular by mobilizing solutions offered by digital technologies.
- "The use of digital technologies is not a precondition for becoming a Smart Villages".

Pilot Project

http://www.pilotproject-smartvillages.eu/

 $\label{lem:constraints} Assessing the socio-economic impact of digitalisation in rural areas$ 











## Living Labs – German Digital Villages

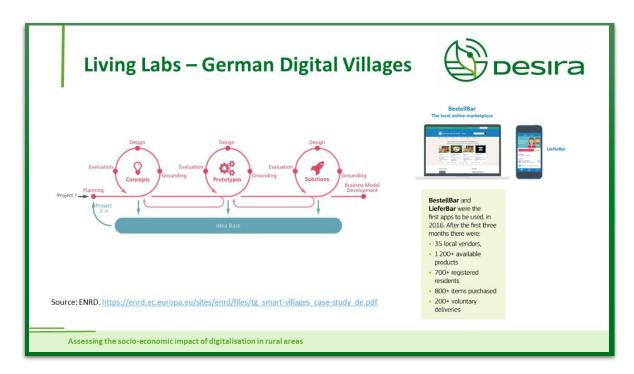


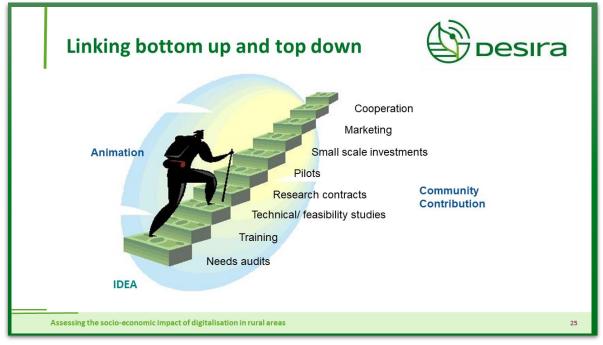


- Innovation within a smart rural ecosystem
- Develop cross-sectoral solutions
- Create a culture of collaboration between residents, local authorities and local industry:
- · Build solutions that are sustainable
- Develop digital solutions that are affordable.

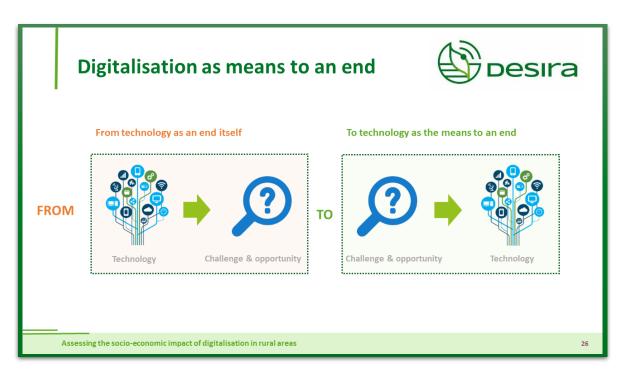
Assessing the socio-economic impact of digitalisation in rural areas

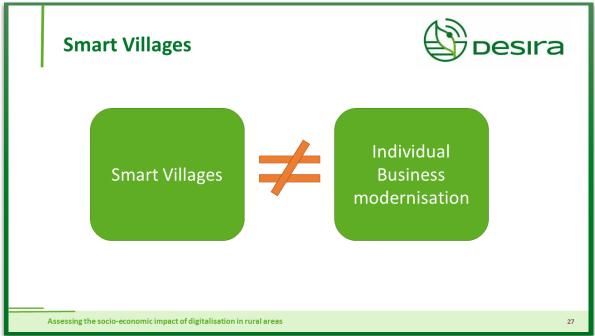














## Question to all of you



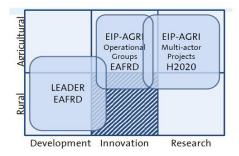
Do you see potential in Smart Villages in your country? What it would be the main challenges to implement it?

## 10 min discussion

Assessing the socio-economic impact of digitalisation in rural areas

## How are SV supported by the RD policy in Europe?





Source: Pertoldi, Muriel and Lopez (2016), page 5.

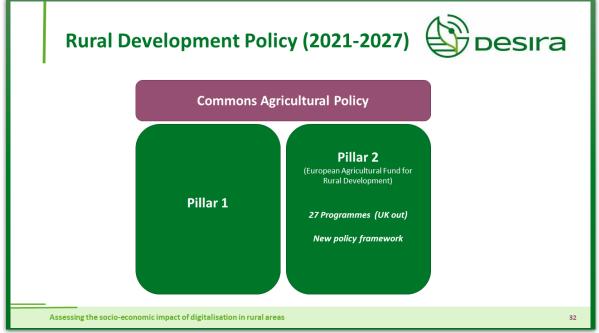
Pertoldi, M., Muriel, M., & Lopez, J. (2016). Smart LEADER: Challenging Smart specialization in the scope of rural development. Presentation at the conference on Smart Specialization and Territorial Development. Retrieved from <a href="https://3rffah3bhjub3kney1heul-wpengine.netdna-ssl.com/wp-content/uploads/2018/07/Pertoldi.SmarLEADER.final.pdf">https://3rffah3bhjub3kney1heul-wpengine.netdna-ssl.com/wp-content/uploads/2018/07/Pertoldi.SmarLEADER.final.pdf</a>. (Retrieved in Juneary 2019)

Assessing the socio-economic impact of digitalisation in rural areas

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https://enrd.ec.europa.eu/sites/enrd/files/enrd publications/t g6 smart-villages sv-green-deal-bill-slee.pdf

Assessing the socio-economic impact of digitalisation in rural areas

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## How to improve the capacity to respond to the challenges and opportunities of the digitalisation in rural areas

This training material provides insights on how to improve the capacity to respond to the challenges and opportunities of digitalisation in rural areas and focuses on assessing the socio-economic challenges of digitalisation in rural areas. The material covers topics such as societal concerns related to digitalisation, challenges faced by rural areas in adopting digital technologies, and strategies for designing technology that meets user needs and addresses societal challenges.

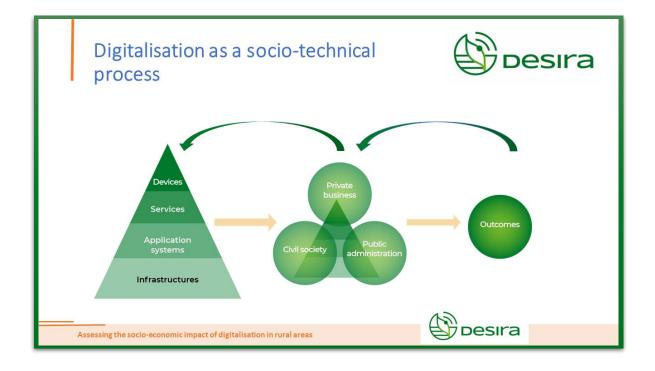




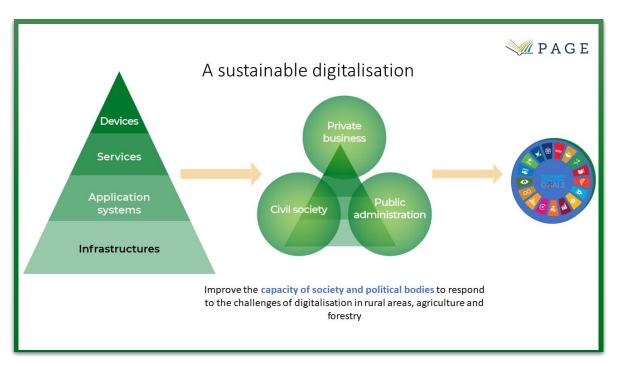


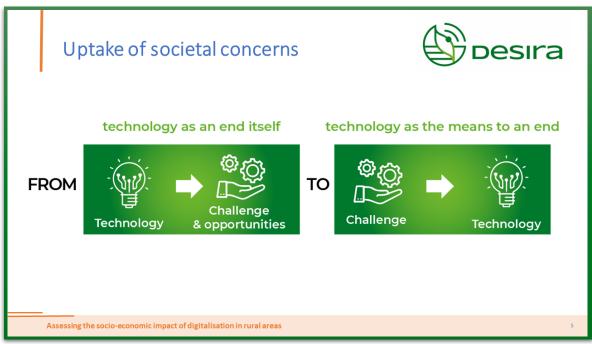
## Under which conditions do digital technologies become game changers?

2













The challenges of digitalisation

Design-related conditions

Access-related conditions

System-related conditions



₩ PAGE

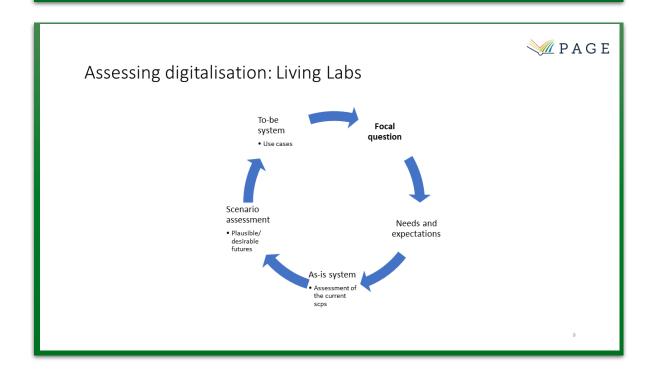
The challenges of digitalisation

## Design-related conditions

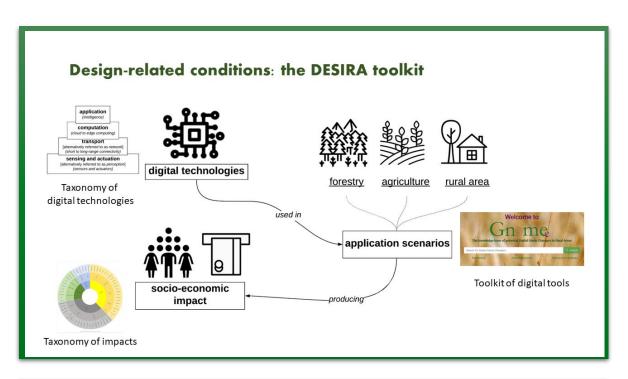
Access-related conditions

System-related conditions

How can technology design meet the needs and expectations of users and address societal challenges?

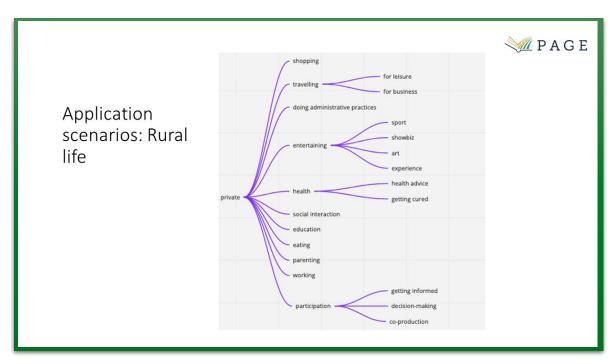


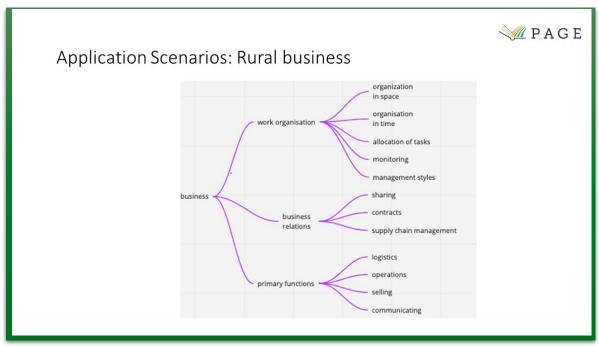




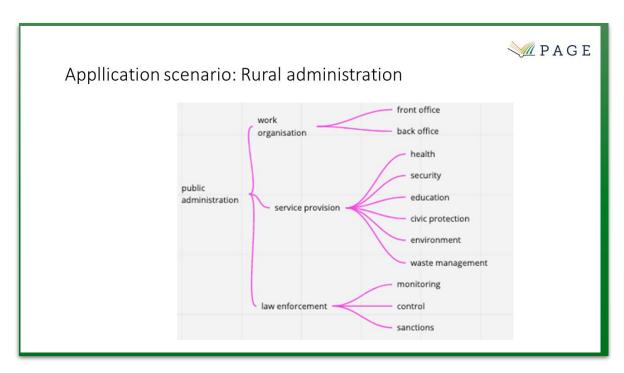
	LIVING Lans	rocai questions
1.	Austria	How can digitalisation support and enforce the adoption of the European Timber Regulation (EUTR) concerning imported round wood in Austria?
2.	West Flanders, Belgium	What is the impact of individual farm based airborne monitoring of emissions of ammonia, particulate matter, and odour, in the intensive livestock sector for agriculture, policy, and society in Flanders?
3.	Switzerland	How to control weeds effectively and efficiently in Swiss organic vegetable farming?
4.	Lake of Constance, Germany	How can digitalisation contribute to the sustainability of fruit production in the Lake of Constance region?
5.	Rhineland-Palatinate, Germany	How the local administration can cope with internal and external challenges of the digital transformation and integrate citizens as well as other local actors into this process?
6.	Greece	How to develop new digital services and functionalities for rural communities based on utilization of existing agricultural / data infrastructures and tools. How can these infrastructures be used to further support the economy and farmers' / citizens' income in rural communities?'
7.	Trikala, Greece	How to better manage water resources for the benefit of both, farming purposes and the everyday needs of the citizens?
8.	Andalucia, Spain	How can digitalisation contribute to reduce the damage caused by wildfires and to make more effective firefighting and degraded land restoration by 2030?

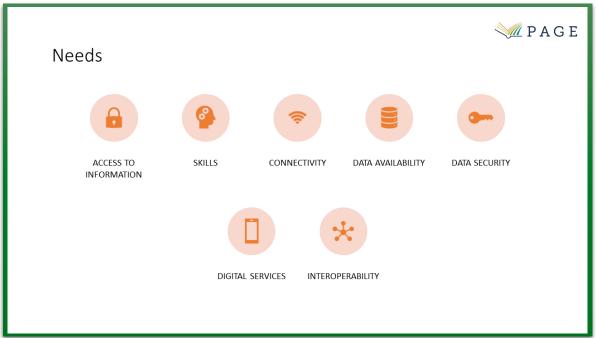














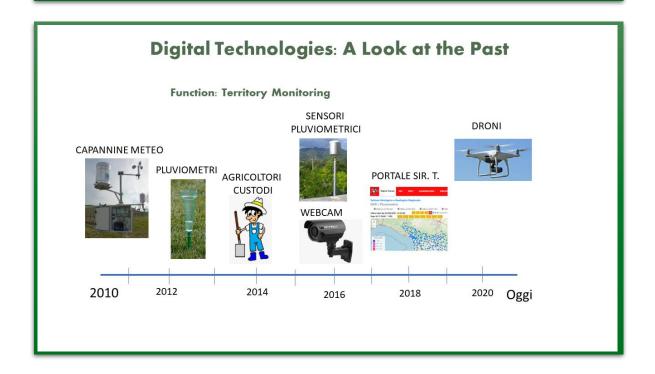
## Digital Technologies: A Look at the Past

How have digital technologies been used in the last ten years (2011-2021) in the ordinary management of the territory in the mountain areas of the Consorzio Toscana Nord?

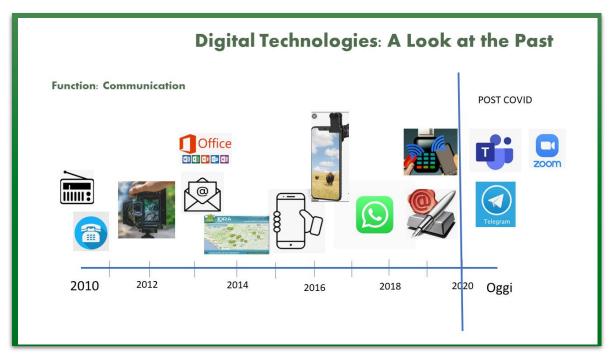
In the report developed by DESIRA following the more than 10 individual interviews carried out last autumn and the workshop on January 18th we identified 4 functions in the use of digital technologies in the last 10 years:

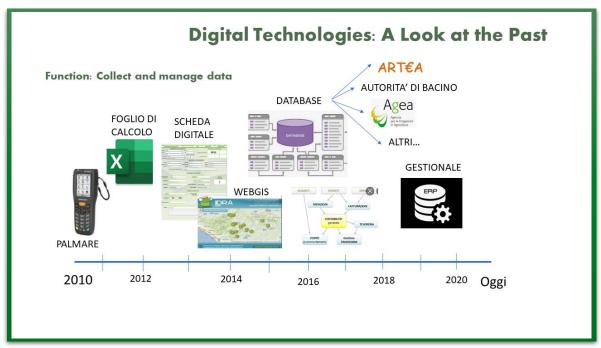


- Monitoraggio del territorio
- Comunicazione con attori del territorio
- Raccolta e gestione dei dati
- Progettazione degli interventi

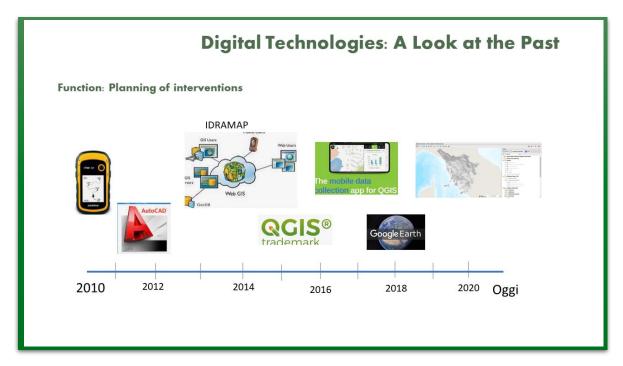


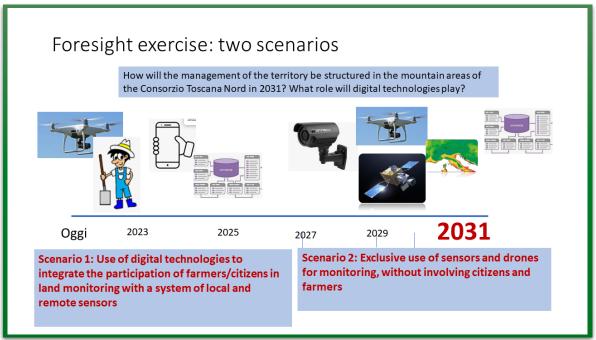














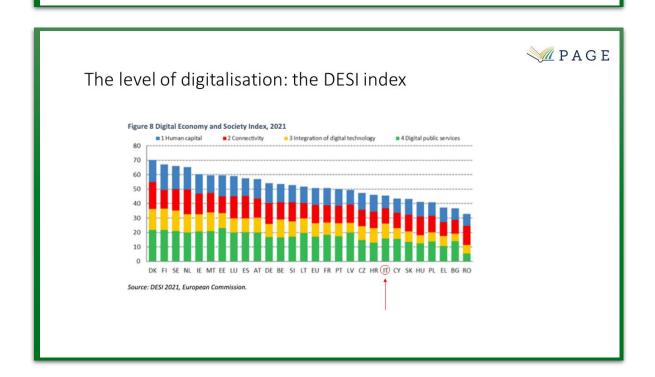
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The challenges of digitalisation

Design-related conditions

Access-related conditions

System-related conditions







## The components of the DESI index

## Table 1 Structure of DESI 2021

1 Human capital <sup>24</sup>	Internet user skills and advanced digital skills
2 Connectivity <sup>25</sup>	Fixed broadband take-up, fixed broadband coverage, mobile broadband and broadband prices
3 Integration of digital technology <sup>26</sup>	Business digitalisation and e-commerce
4 Digital public services <sup>27</sup>	e-Government

Source: European Commission



## Table 2. Human capital dimension

Indicator	Description	Unit	Source
1a1 At least basic digital skills	Individuals with 'basic' or 'above basic' digital skills in each of the following four dimensions: information, communication, problem solving and software for content creation (as measured by the number of activities carried out during the previous 3 months).	% individuals	Eurostat - European Union survey on ICT usage in Households and by Individuals
1a2 Above basic digital skills	Individuals with 'above basic' digital skills in each of the following four dimensions: information, communication, problem solving and software for content creation (as measured by the number of activities carried out during the previous 3 months).	% individuals	Eurostat - European Union survey on ICT usage in Households and by Individuals
1a3 At least basic software skills	Individuals who, in addition to having used basic software features such as word processing, have used advanced spreadsheet functions, created a presentation or document integrating text, pictures and tables or charts, or written code in a programming language.	% individuals	Eurostat - European Union survey on ICT usage in Households and by Individuals
1b1 ICT specialists	Employed ICT specialists. Broad definition based on the ISCO-08 classification and including jobs like ICT service managers, ICT professionals, ICT technicians, ICT installers and servicers.	% individuals in employment aged 15-74	Eurostat - Labour force survey (isoc_sks_itspt)
1b2 Female ICT specialists	Employed female ICT specialists. Broad definition based on the ISCO-08 classification and including jobs like ICT service managers, ICT professionals, ICT technicians, ICT installers and servicers.	% ICT specialists	Eurostat - Labour force survey (isoc_sks_itsps)
1b3 Enterprises providing ICT training	Enterprises who provided training in ICT to their personnel	% enterprises	Eurostat - European Union survey on ICT usage and eCommerce in Enterprises (E_ITT2)
1b4 ICT graduates	Individuals with a degree in ICT	% graduates	Eurostat (table educ_uoe_grad03, using selection ISCED11=ED5-8) and and ISCEDF_13 [F06] Information and Communication Technologies

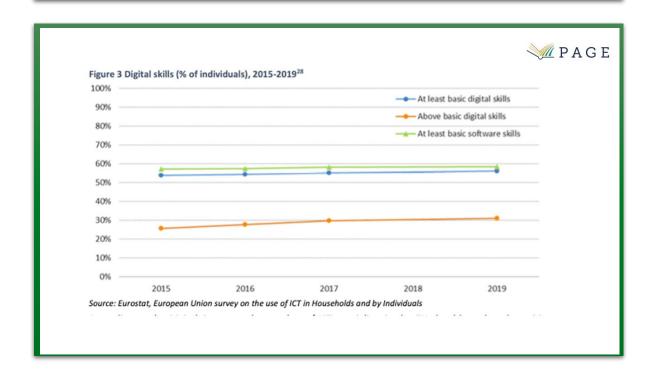




### Table 3 Human capital indicators in DESI

	E	EU	
	DESI 2019	DESI 2021	
1a1 At least basic digital skills	55%	56%	
% individuals	2017	2019	
1a2 Above basic digital skills	29%	31%	
% individuals	2017	2019	
1a3 At least basic software skills	58%	58%	
% individuals	2017	2019	
1b1 ICT specialists	3.8%	4.3%	
% individuals in employment aged 15-74	2018	2020	
1b2 Female ICT specialists	17%	19%	
% ICT specialists	2018	2020	
1b3 Enterprises providing ICT training	22%	20%	
% enterprises	2018	2020	
1b4 ICT graduates	NA	3.8%	
% graduates	2016	2018	

Source: DESI 2021, European Commission.





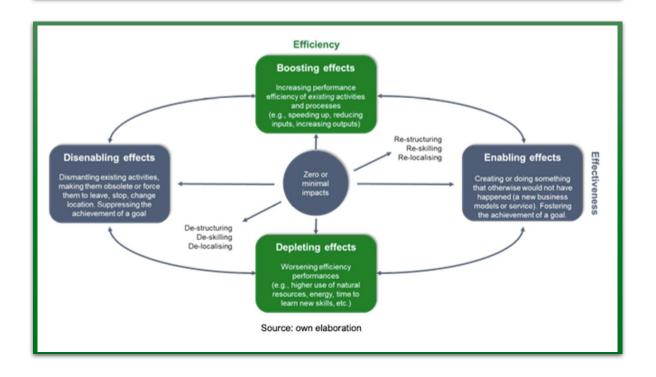
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The challenges of digitalisation

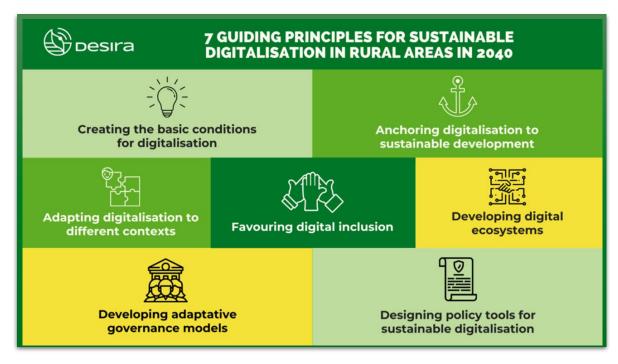
Design-related conditions

Access-related conditions

System-related conditions

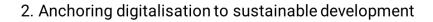






PAGE 1. Creating the basic conditions for digitalisation Table 2 Digital Compass targets in DESI 2021 in relation to the four dimensions of the index At least basic digital skills 1 Human capital ICT specialists Female ICT specialists 2 Connectivity Gigabit for everyone (Fixed very high capacity network coverage) 5G coverage 3 Integration of digital SMEs with a basic level of digital intensity technology Cloud Big data 4 Digital public services Digital public services for citizens Digital public services for businesses Source: European Commission





Increasing the area managed with precision farming

technology as an end itself

Increasing the area managed with agroecological practices through digital technologies

technology as the means to an end

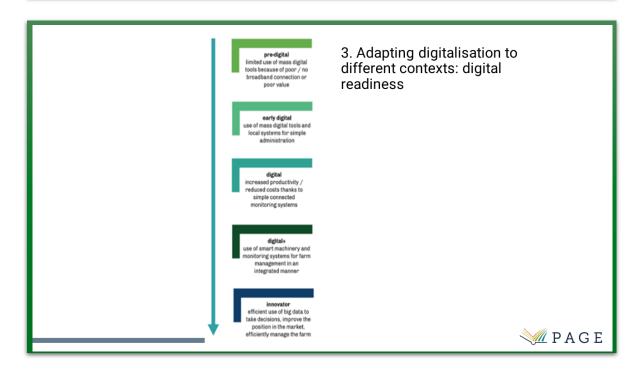
FROM



TO

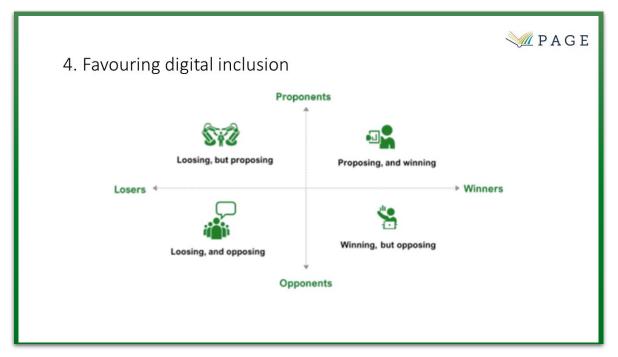


AGE

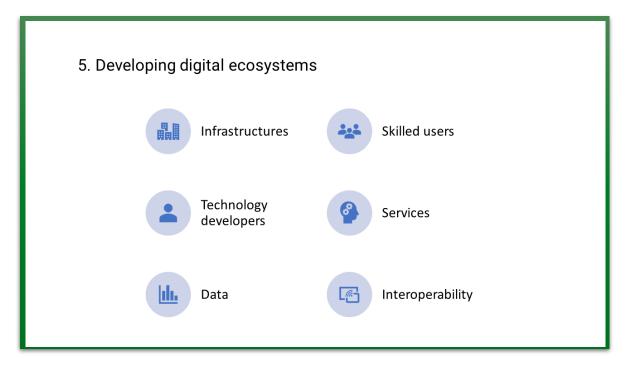


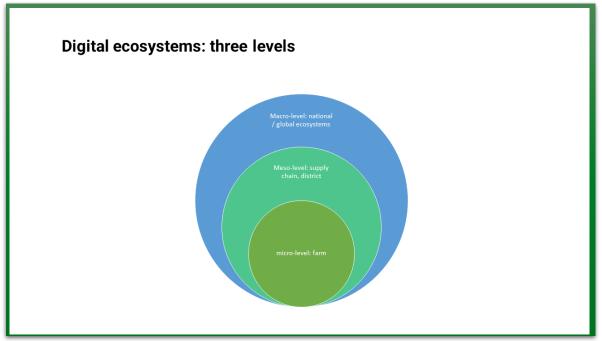




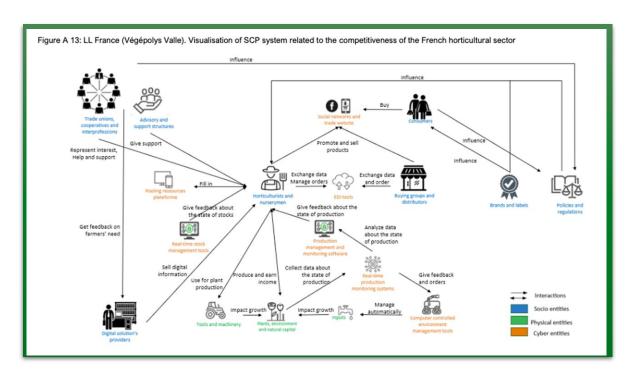


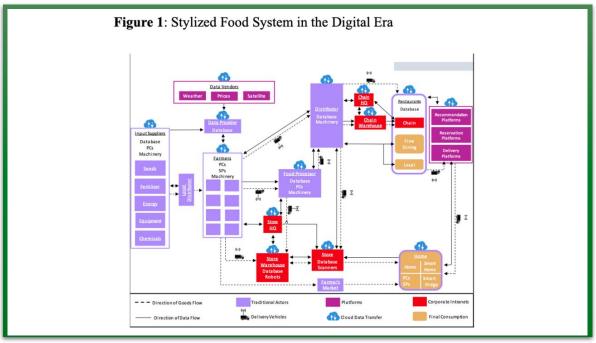




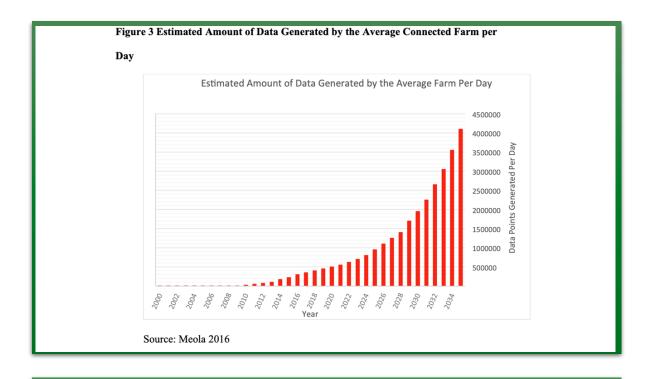










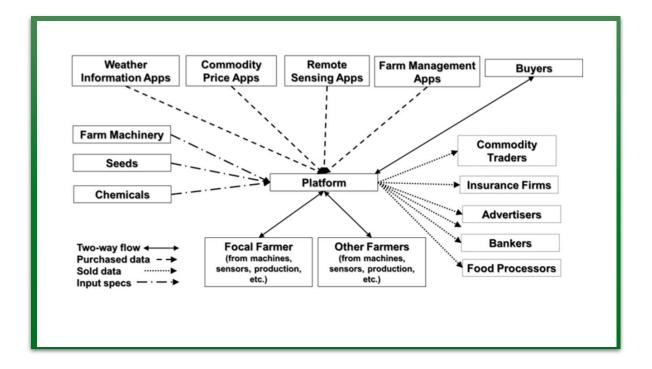




## Data-related issues

- •Who 'owns' the data?
- •Who the data may be shared with?
- •Where the data may be stored (including in which country)?
- What are indemnities and liabilities in relation to the data?
- Can the data be migrated or transferred from one vendor to another?
- How to ensure a fair distribution of benefits related to data?
- •How to prevent monopolies?



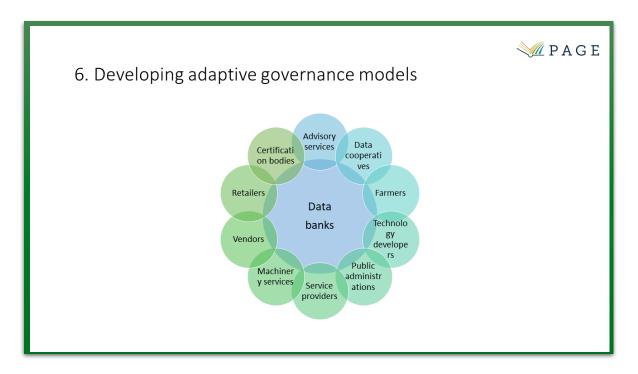


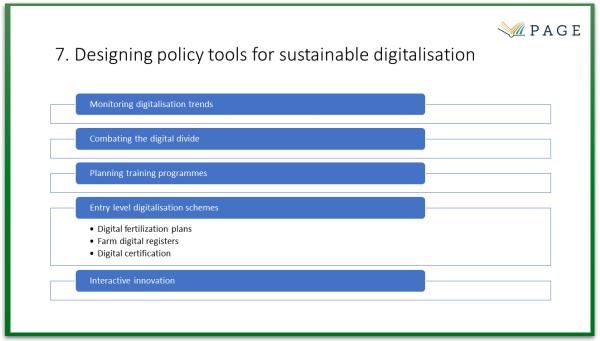


## **Platforms**

- An online digital platform is a "site" composed of software that enables multi-sided interaction among independent parties
- Platforms are intermediaries between independent parties, which are often called the "sides" of the market or platform
- They are not just technical systems or neutral arbiters; they are also governance structures
- If a digital platform is designed properly, it can attract complementors to form an ecosystem of organizations that operate through and create value for the platform and its users
- Successful platforms grow by attracting users and service providers, thereby initiating network effects
- As an intermediary, the platform has a panoptic view of all activity on it. The key to the power
  of a platform is its ability to "tax" ecosystem participants for using it
- Successful for-profit platforms are monopolists aiming to extract as much value as possible from those transacting through it, limited only by their need to prevent the complementors from abandoning the platform











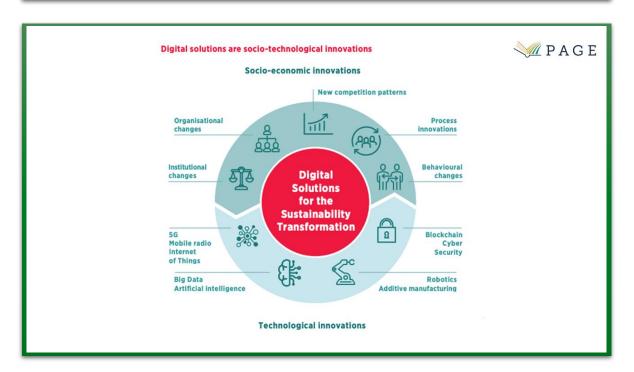
## 4. Policy tools: operational groups

Digital innovation implies an assemblage of different technologies and test on the field.



Fig. 1.1 Three strands of social digitalisation

PAGE





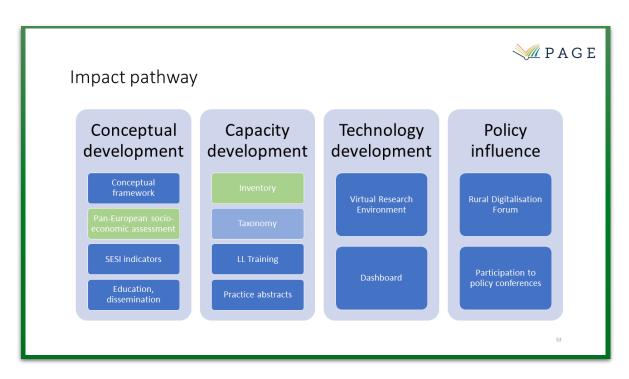


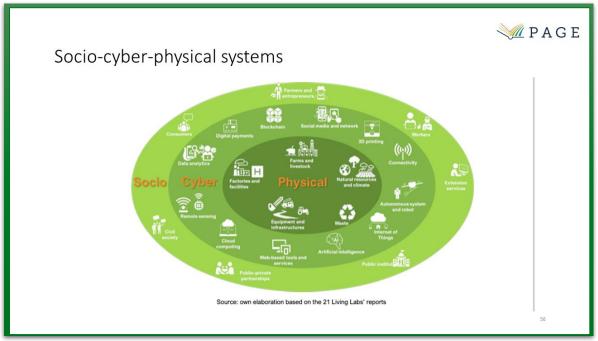


#### In agriculture

- Satellites —> land, climate
- Sensors —> position, humidity, temperature, contaminants
- Drones —> data collection, on spot operations
- Unmanned vehicles , robots—> labour productivity
- Internet of things —> automation
- Social networks —> social capital, access to information
- Remote communication → coordination
- Virtual and augmented reality → increasing peoples' capacities









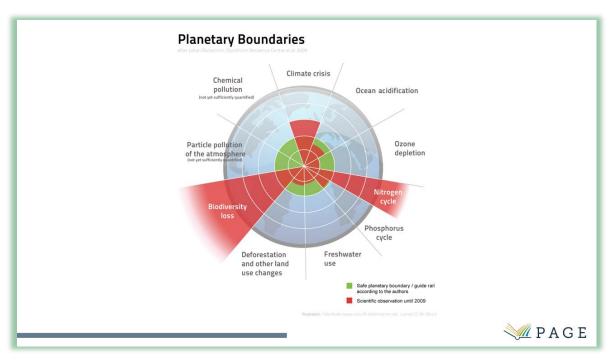
# The ecological transition and the potentials of digitalisation

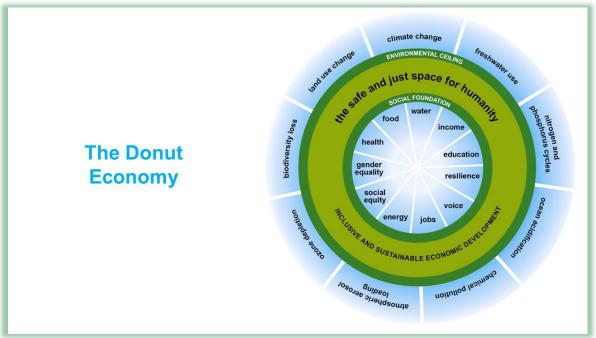
This training material debates the challenges and potentials of digitalisation and the different approaches towards digitalisation. It also approaches the idea of Responsible Research and Innovation (RRI) and the potentials of digitalisation.





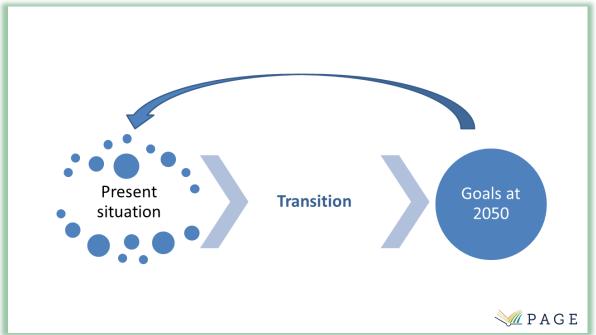














#### **Transition approaches**

- Resistance to change is embedded into 'regimes', rules and routines that ensure the stability of the system
- The regime controls behavior of individuals and organization indirectly: knowledge paradigms, technical and ethical norms, infrastructures, etc..
- Transition implies a change of regime, and this will create resistance and implies costs
- Resources for change are found in 'niches', practices and routines that work already with rules conflicting with the regime



## How is a safe operating space defined?

Planetary boundary / Indicator	Target number for 2050
Climate change / CO <sub>2</sub> emission	Reduce CO <sub>2</sub> by 84 % in 2050
Biosphere integrity / Species number	Restore declining biodiversity and their ecosystems. Reach the 2000 level
Land system change / eHANPP	Reduce eHANPP by 15 % in 2050
Freshwater use / Blue water	Keep freshwater use at recent level
Biogeochemical flows / Nitrogen and	Reduce N by 86 % in 2050
Phosphorus applications	Reduce P by 81 % in 2050
Novel entities and chemical pollutions / Pesticide applications	Reducing pesticides by 75% in 2030





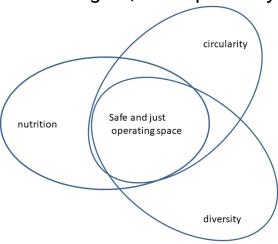
## How is a just operating space defined?

- Healthy and sustainable nutrition for all
- No gender discrimination
- Fair remuneration of farmers' work
- All farm animals treated according to stringent welfare standards
- Access to Internet for all in rural areas

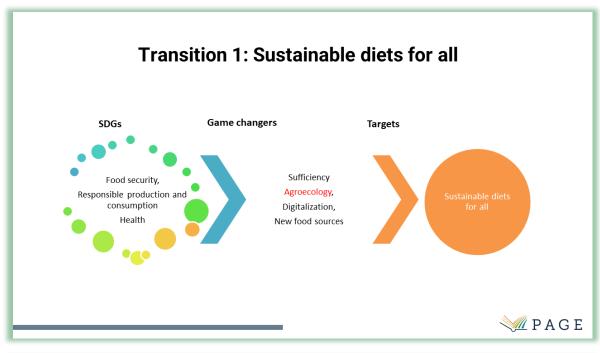


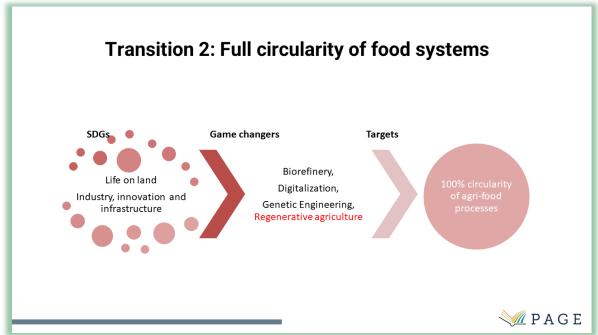
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Transition: One goal, three pathways

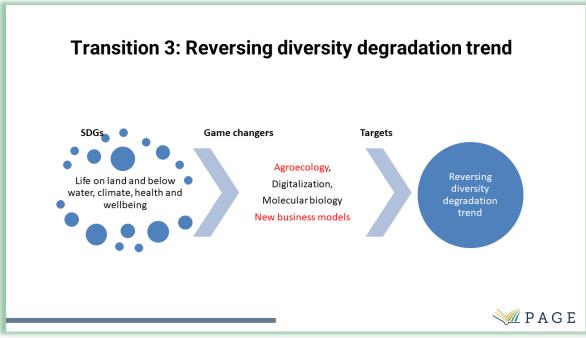






















Food for all



Vibrant rural communities



Recognition of farmers'



New lifestyles

## **Economic challenges**

















**BUSINESS MODELS** 

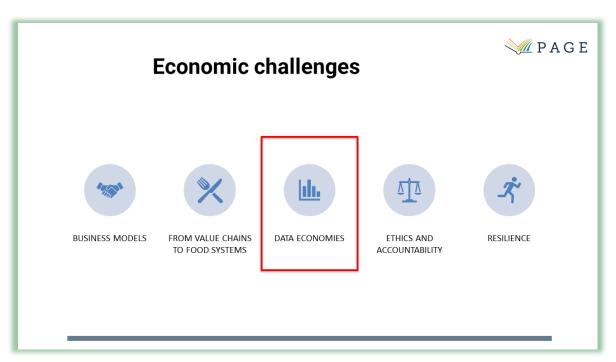
FROM VALUE CHAINS TO FOOD SYSTEMS

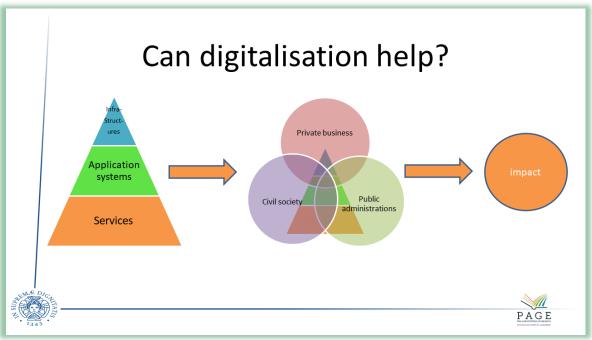
DATA ECONOMIES

ETHICS AND ACCOUNTABILITY

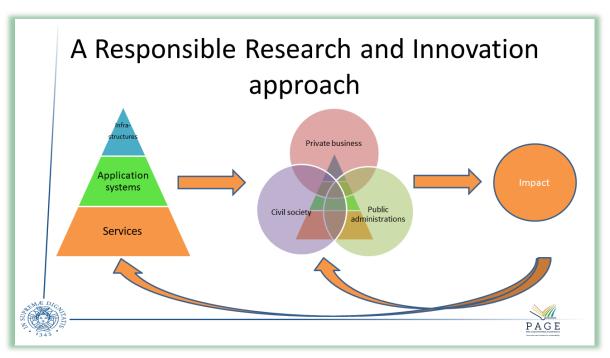
RESILIENCE

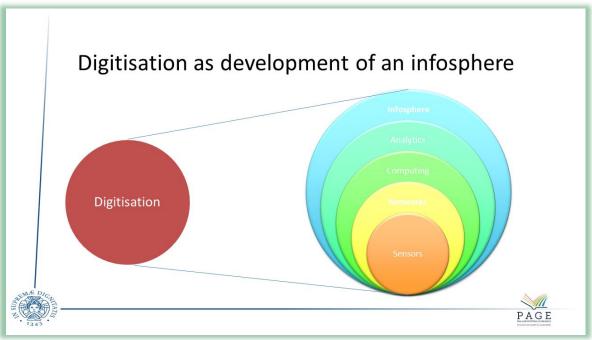




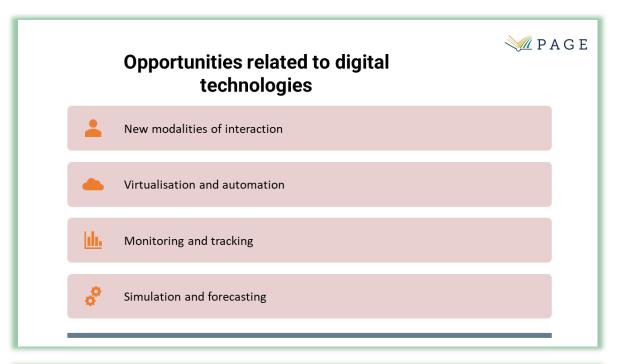


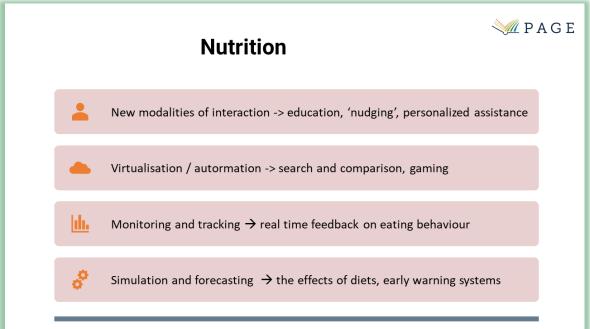




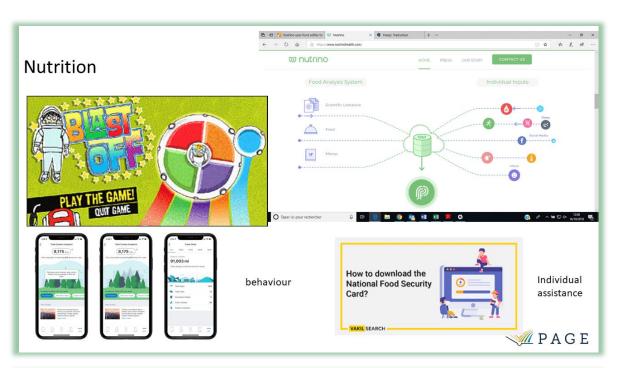


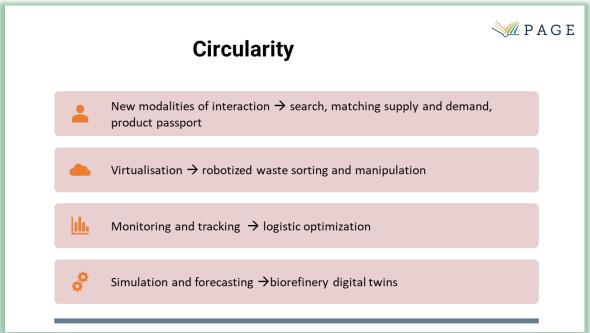






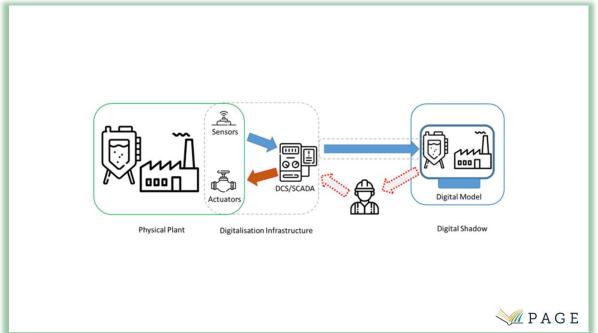




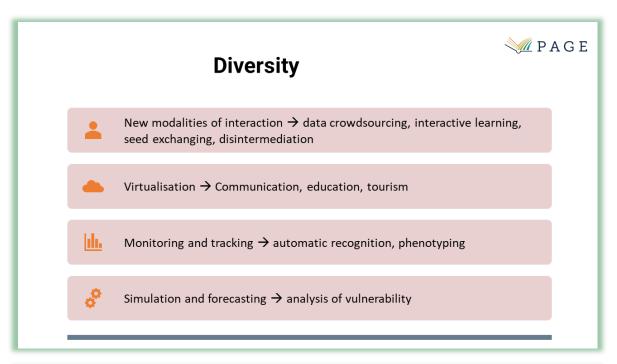


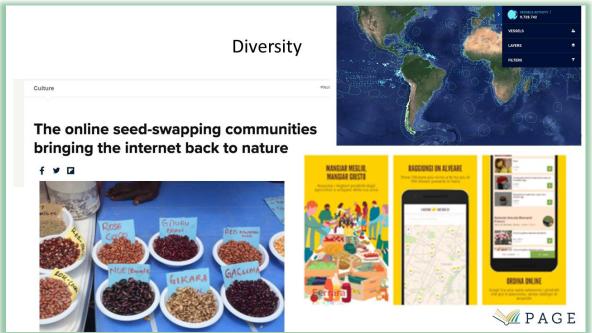




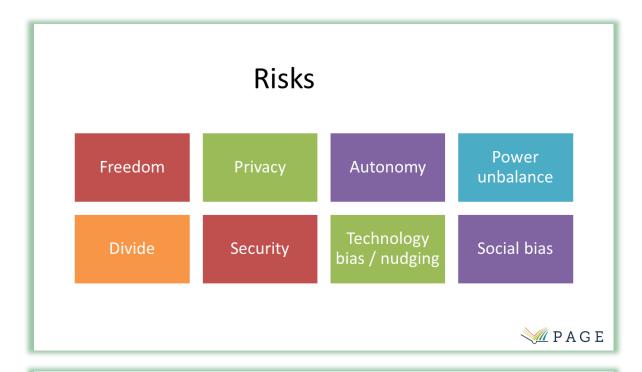












## Analysis of the potential of digitalisation

	Diets	Circularity	Diversity
Services	Educational tools Labels / Information Search and comparison tools 'Nudging' tools Digital health services Digital food assistance cards	Recycling/reusing groups Product-as-service	Biodiversity recognition Soil assessment
Application systems	Personalized nutrition DSS Traceability Monitoring systems	Characterisation of biomass Automated waste management Digital twins	Farm management systems
Infrastructures	Life Cycle inventory databases Nutritrional content databases	B2B platforms Databases of biomass resources	Seed-savers exchange platforms Biodiversity databases Data sharing
	Connectiv	Connectivity, Satellite, Clouds, Platforms, Big Databases	





# WP3: Developing Scenarios, Use Cases and Showcase Technologies

As part of the project's third work package (WP3), use case workshops were carried out to derive a use case related to the focal question. A use case in DESIRA is a means to describe the interactions among the actors and the socio-technical components of the socio-cyber-physical (SCP) system in a specific application scenario.

The methodology to develop use cases in DESIRA is derived from the notion of use case as borrowed from the system and software engineering domain. Use cases are a classical technique for representing user-system interaction and are typically defined during the early phases of software development. They are used both as a documentation means and as a live instrument to reason on the expected system behaviour and elicit potential issues, users, and implicit system requirements.

Use cases are a classical technique for representing user-system interaction in software engineering, where they are defined during the early stages of software development to represent possible user actions and expected system behaviours. Use cases are used both as documentation and as a live instrument to reason on the expected system behaviour and elicit potential issues and users. Analysts guide the reasoning process, asking questions to the stakeholders who are domain experts with a clear view of the issue at hand, available resources, and actors to be involved.

Use cases in software engineering are composed of use case diagrams, which group all the tasks to provide a complete vision, and use case specifications, which provide details for each task. In DESIRA, use cases are adapted to the concept of socio-cyber-physical systems and are regarded as high-level descriptions of the fundamental elements of a SCP system. Each Living Lab (LL) has a focal question, identifying a topic of interest for a given community in a geographical area.

The objective of the use case workshops was to collectively elicit the information needed to derive a use case related to the focal question. The workshops followed a specific methodology to elicit and formalise a use case, and the resulting use case described the interactions among the actors and the socio-technical components of the socio-cyber-physical system in a specific application scenario. The use case in DESIRA is a description of goals to be achieved, tasks supporting the goals, involved actors, and physical and digital components of a socio-cyber-physical system.

Unlike traditional use cases, in this definition, the user becomes an actor, as some of the subjects in the socio-cyber-physical system may not directly interact with the digital part of the system. Furthermore, the services offered by the system are defined as goals to be achieved, meaning that the description of the use case should make evident how the new services offered by the system meet the predefined goals. Finally, the behaviour is intended as the steps that involve interaction with the socio-cyber-physical system in terms of digital (cyber) and physical components, as well as other actors.



# **Guidelines for Use Case**Workshops





#### **Outline**



- USE CASE: definition and meaning for DESIRA
- LLs carrying out use cases workshops
- Methodology and a structured example
- Template of the final report

Assessing the socio-economic impact of digitalisation in rural areas

#### WHAT IS A USE CASE



In software engineering, a use case is a list of ACTIONS performed by an ACTOR to achieve a certain GOAL through interaction with a SYSTEM.

 $\ensuremath{\textit{example}}\xspace$  use case for 'money withdrawal from an ATM'

- o GOAL: money withdrawal
- o ACTOR: user
- o ACTIONS:
  - The user inserts the card
  - The user inserts its PIN
  - The user selects the desired amount of money
  - **■** [...]

Assessing the socio-economic impact of digitalisation in rural areas



#### **USE CASES IN THE DESIRA PROJECT**



In DESIRA, we emphasize the digital as **one of the parts** of a **socio-cyber-physical system** (the LL), thus the methodology to carry out use case workshops covers also drivers, barriers, and impacts.

Thus, LLs are expected to develop **high-level use cases**. This is what one would expect after an initial iteration among analysts and users, enriched by a socio-economic perspective.

#### **AVAILABLE TOOLKIT**

- The inventory of digital tools to browse existing or under development tech that can be used as reference / starting point
- CPS conceptualization: four layers (sensing, transmitting, computing, and intelligence) to be kept in mind
- Output of the WP2 workshops (the current SCPS)
- Output of the WP3 scenario workshops (good scenario: desirable future)
- Existing tech already in use / mentioned in previous workshops
- ...

Assessing the socio-economic impact of digitalisation in rural areas

4

#### LIVING LABS carrying out use case workshops



**Four** LLs are already identified in the DoA already (SISTEMA, AMIGO, ATHENA, FRAUNHOFER) and the **fifth** one will be run by the James Hutton Institute. You should begin as soon as possible (February - May 2022).

#### Additional Living Labs are welcome to join!

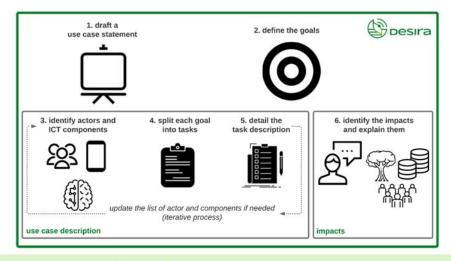


 $\label{lem:constraints} \textbf{Assessing the socio-economic impact of digitalisation in rural areas}$ 









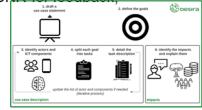
Assessing the socio-economic impact of digitalisation in rural areas

# Suggested organisation of the work/1



Our suggestion is to split the work into five steps:

- 1. preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A
  preliminary draft of the report can be sent to CNR for feedback;
- 4. plenary workshop [step 6 of the infographic];
- 5. draft report finalised and sent to CNR.





## Suggested organisation of the work/2



- 1. preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A preliminary draft of the report can be sent to CNR for feedback;
- 4. plenary workshop [step 6 of the infographic];
- 5. draft report finalised and sent to CNR.

Start from the GOOD scenario definition (scenario workshops) and its results:

- preliminary search of applications / solutions of interest in the e.g., DESIRA
  Gnomee to be used as examples / references; gather information about digital
  tools mentioned in previous workshops as needed;
- 2. selection of relevant participants to be invited as part of the focus group.

Assessing the socio-economic impact of digitalisation in rural areas

## Suggested organisation of the work/3



- 1. preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A preliminary draft of the report can be sent to CNR for feedback;
- 4. plenary workshop [step 6 of the infographic];
- draft report finalised and sent to CNR.

suggested size of the groups is **5 to 7 participants** maximum (including the LL coordinators), mixing stakeholders with a more technical background with other actors representative of different interests (e.g., farmers, local institutions, private companies, ...).

The group should:

- 1. define what is the overall objective (the use case statement);
- 2. identify goals, actors, and resources (ICT components) needed to achieve the objective;
- describe how the actors can achieve the goals thanks to the resources (task descriptions).



## Suggested organisation of the work/4



- 1. preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A preliminary draft of the report can be sent to CNR for feedback;
- 4. plenary workshop [step 6 of the infographic];
- 5. draft report finalised and sent to CNR.

LL coordinator(s) structure the gathered information: the output of the work in the focus group should be organized in preparation for the plenary workshop.

In this phase, you can reach out to us as **preliminary checkpoint**. We warmly recommend providing us with a **preliminary report** at this stage to make sure everything is on track.

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## Suggested organisation of the work/5



- preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A preliminary draft of the report can be sent to CNR for feedback;
- 4. plenary workshop [step 6 of the infographic];
- 5. draft report finalised and sent to CNR.

All the participants to the previous workshops should be invited; expected duration is  $\sim$ 4 hours. The aim is in presenting the work done in the focus groups to **collect feedback** and **refine the output**. In this way, all participants are **aware** of the proposed solution / system and (likely) agree on its high-level design (step 4.1)

After that, the plenary session must focus on the identification of potential **drivers** and **barriers** for the use of the proposed ICT solution, and identify plausible **impacts** in the context of the Living Lab (*step 4.2*)



# Suggested organisation of the work/6



- 1. preparatory work (by the LL coordinator);
- 2. focus group(s) with a few representative stakeholders [steps 1-5 of the infographic];
- structure / organise the elicited information (by the LL coordinator). A preliminary draft of the report can be sent to CNR for feedback:
- 4. plenary workshop [step 6 of the infographic];
- 5. draft report finalised and sent to CNR.

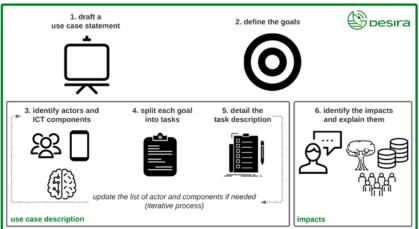
The **draft report** must be sent to us within the **end of May**, and the deliverable will be finalised within the end of July. We will contact you if clarifications are needed.

Please share the intermediate draft with us, so that we are aware of how things are going and we can provide support if needed.

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#### LET'S GO THROUGH THE STEPS





 $\label{lem:constraints} \textbf{Assessing the socio-economic impact of digitalisation in rural areas}$ 



#### STEP 1: use case statement (focus group)



#### INITIAL STEP

Starting from the LL focal question and using the positive and plausible (GOOD) output of the scenario workshop as main input, define a clear, realistic, and generalisable USE CASE STATEMENT.

**Clear** means that it is well defined and not ambiguous (for at least all participants to the workshop). **Realistic** means that the objective stems from the LL focal question and is feasible with known / existing tech (*do not look too far*).

**Generalisable** means that the objective should be achievable in general settings as much as possible (not contextually constrained by the LL - for instance, too strict constraints in terms of costs, certification, permissions from authorities, ...): in this way, the output can be generalized to (reused in) other contexts.

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# STEP 1: use case statement derived from the focal question - an example



**Focal question:** how to reduce the risk of forest fires?

**Use case statement:** the goal of the system is to improve prevention and control of forest fires involving citizens, public authorities, and other subjects. The system relies on a mobile app, data collected from different sources (e.g. satellite, citizens through the app, ...), and the use of aerial drones in dangerous situations.

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#### STEP 1: the goals in the use case statement



Once the participants agree on a brief and clear statement, the main goal(s) in it must be outlined. If the use case statement is written in an effective way, identifying goals should be rather easy.

From the previous example, the following goals can be derived from it:

- 1. prevention of forest fires;
- control forest fires;
- 3. involve community.

Goals are unlikely to contain **technological elements** in them (e.g., use of data, mobile app, drones), instead focusing on other dimensions or immediately defining plausible **actions**. Keep this in mind as a rule of thumb to make sure that *i*) goals are understandable by everyone and *ii*) they are defined as needed.

The statement should also mention some **entities**, such as actors (citizens, public authorities etc), **tools** (a mobile application), **data / data sources** of interest (satellite), and so on. The statement can already contain a few details like these to clarify the direction of investigation; yet, those are not goals, but rather **elements** to be used to achieve the goals.

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#### **USE CASE SPECIFICATION (focus groups)**



Use case specification, composed as follows:

- actors: involved actors (e.g., firefighters, citizen, municipality, local agency);
- goals: desired objectives to be achieved by the system as described in the use case statement (e.g., prevent fires, control fires, involve citizens). The goals are the motivations behind the development of the systems;
- tasks: activities performed by actors by/through/with the system to achieve the goals (e.g., periodical checks, planning interventions);
- ICT components: digital components used by actors to perform tasks (e.g., intervention planning platform, mobile phones, GIS, drones, sensors);
- task descriptions: step-by-step textual specifications of how tasks are performed by the actors to
  achieve a certain goal, taking into account: actors involved, action performed in each step and
  motivation for the action. Ideally, each step should describe a single action, but can involve multiple
  actors.

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## DRIVERS, BARRIERS, IMPACTS (plenary workshop)



**impacts:** potential desired and undesired short and long-term consequences related to the development of the system. The goals of the system, if achieved, may have certain impacts. Impacts belong to the following dimensions: **social, environmental, economic, and governance.** 

**example** environmental: greater protection of trees in the area. social: greater sense of community. Impacts can be positive or negative. economic: increased tourism in the area (positive). social: exclusion of subjects who cannot use technology (negative).

<u>drivers</u>: any factor (phenomenon, event, or individual/collective need) that could facilitate the achievement of a certain goal. Drivers belong to the following dimensions: *social, environmental, economic, and governance.* **example** economic: increased funding from Europe. governance: need to increase control of the area.

<u>barriers</u>: any factor (phenomenon, event, or individual/collective opposition) that could hinder the achievement of a certain goal. Barriers: belong to the following dimensions: *social*, *environmental*, *economic*, *and governance*. **example** *governance*: *complexity of regulations*. *social*: *opposition to technology*; *aging population*.

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**EXAMPLE: Developing a Use Case Specification** 



#### **USE CASE STATEMENT**



**Focal question:** how to reduce the risk of forest fires?

**Use case statement:** the goal of the system is to improve prevention and control of forest fires involving citizens, public authorities, and other subjects. The system relies on a mobile app, data collected from different sources (e.g. satellite, citizens, ...), and the use of aerial drones in dangerous situations.

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#### **EXAMPLE 1**



#### GENERAL OBJECTIVE: prevention and control of forest fires

#### Actors

- a. residents (people living nearby the forest)
- b. tourists
- c. firefighters
- d. local agencies
- e. municipalities

f. ..

#### Goals:

- a. Fire Prevention: residents, tourists, local agency
- b. Fire Control: firefighters, local agency, municipalities
- c. Involve Community: local agency, residents

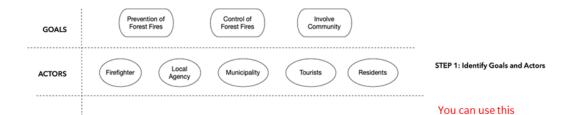
**WHO** are the actors involved? (individuals, groups, organisations...)

WHY are we developing this system? What are the objectives that we want to achieve?



## **EXAMPLE 1 (Graphical)**





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#### **EXAMPLE 2**



diagram to support the discussion

Tasks (this is where domain experts are critically needed):

#### Fire prevention (goal 1)

- 1. Plan and execute periodical checks of the forest (task 1.1)
- 2. Plan and execute periodical cleanings to dispose of dry vegetation in guard areas (task 1.2)
- 3. Conduct informative campaigns to make residents aware of the risks (task 1.3)
- 4. Set-up of safe zones to be used in the case of danger (task 1.4)

#### Fire control (goal 2)

- 1. monitoring/controlling small fires (task 2.1)
- 2. monitoring/controlling dangerous wildfires (evacuating people) (task 2.2)
- 3. extinguish wildfires and monitoring activities once the fire is out ( task 2.3 )

#### Involve community (goal 3)

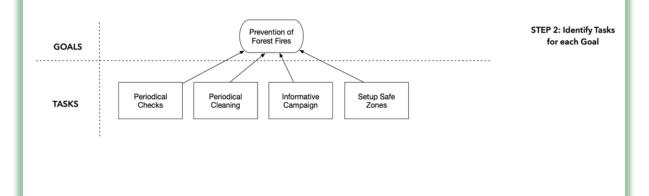
- 1. develop app to enable communication from citizens (task 3.1)
- 2. publicise app (task 3.2)
- 3. monitor app usage (task 3.3)

WHAT are the activities that are carried out by the actors to achieve the goal?



# **EXAMPLE 2 (Graphical)**





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#### **EXAMPLE 3**

WHAT ICT components do we plan to use to support the tasks?



#### **ICT** components:

- **mobile phones:** selected because residents mostly use smartphones that can be used to communicate through e.g., a mobile app;
- cloud-like platform managed by the local agency to collect and analyse data coming from sensors in the forest or from satellite imagery, to store reports, to access the history of wildfires, and so on;
- terrestrial and aerial drones to be used to scout areas during dangerous wildfires; to
  follow firefighters so that a command centre can know and see where they are
  during the action; to guide civilians during evacuation procedures; and so on.



### **EXAMPLE 3 (Graphical)**



GOALS	Prevention of Forest Fires  Control of Forest Fires  Involve Community	
ACTORS	Firefighter Local Agency Municipality Tourists Residents	STEP 3: Identify ICT components
ICT Components  Mobile Phones  Cloud Platform Sensors Drones		
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#### **EXAMPLE 4**

**HOW** will the tasks be performed?



Task description (additional ICT components, resources, tasks and goals may emerge during this process):

- 1. Fire Prevention (this is the goal)
  - Periodical checks (this is the task)
    - i. a local agency is in charge of performing periodical checks

task is not performed at

#### You can also say that the 1. How is this performed today?

- a. Local agency representative indicates the zones that have higher priority for checks in a physical map
- b. Local agency representative establishes dates for checks in a diary

#### 2. Which are the weaknesses/issues of the current approach?

- Physical map is not automatically updated
- Physical maps and documents are hard to navigate and search
- C. Lack of automatic updates of the information

#### 3. How can this be supported by an ICT system / digital tool?

- Local agency representative uses a digital map and flags the areas for check
- b. Local agency representative add notes to the digital map to schedule when a check should be performed

This is the task description

- Local agency sends personnel to check status of designated area according to the plan
- Personnel reports the status of the area to local agency
- Local agency takes action based on the reported status



## **EXAMPLE 4 (remark)**



Make an effort to express the steps in the following format:

The [ACTOR] does [ACTION] because/to [MOTIVATION]

(e.g., the local agency flags geographical areas in a digital map for future checks to ensure low risk of fires in those places)

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## **EXAMPLE 4 (Graphical)**

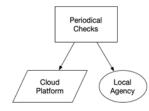


#### Task description (continued):

[...]

- o actors involved
- -local agency
- -residents
- o ICT components:
- -cloud platform
- -local agency program for planning

For each task, specify the actors involved, and the ICT components



- How is it performed right now?
- What are the weaknesses?
- How can it be supported by a digital tool (ICT Components)?
- Who are the involved Actors?

STEP 4: Describe the Tasks (can lead to more Actors, and ICT components in the initial list)



## **EXAMPLE 5 - IMPACTS (workshops)**



IF the system were to be developed and used, which IMPACTS do you foresee in both the short and the long term?

For each goal, with associated tasks, ask the following question:

- what could be the impact of this goal, achieved through those tasks, from the **economic** viewpoint?
- what could be the impact of this goal, achieved through those tasks, from the social viewpoint?
- what could be the impact of this goal, achieved through those tasks, from the **environmental** viewpoint?
- what could be the impact of this goal, achieved through those tasks, from the governance viewpoint?

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### **EXAMPLE 5 (workshops)**



Tasks	Goals	IMPACT
periodical checks periodical cleaning informative campaign setup safe zones	Prevention of Forest Fires	Economical: less resources for controlling wildfires Social: more sense of safety Governance: less emergency Environmental: less wildfires, more vegetation
::::	Control of Forest Fires	Economical: Social: Governance: Environmental:
::::	Involve Community	Economical: Social: Governance: Environmental:



## **EXAMPLE 6 - DRIVERS (workshops)**



What are the DRIVERS that can facilitate the actual realisation of the system in practice?

For each goal, with associated tasks, ask the following question:

- What could be the economic drivers for achieving this goal, in the context of the Living Lab?
- What could be the social drivers for achieving this goal, in the context of the Living Lab?
- What could be the environmental drivers for achieving this goal, in the context of the Living Lab?
- What could be the governance drivers for achieving this goal, in the context of the Living Lab?

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## **EXAMPLE 6 (workshops)**

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Tasks	Goals	DRIVER
periodical checks periodical cleaning informative campaign setup safe zones	Prevention of Forest Fires	Economical: regional investments Social: citizens demands Governance: need to adhere to regulations Environmental: need for forest preservation
::::	Control of Forest Fires	Economical: Social: Governance: Environmental:
 	Involve Community	Economical: Social: Governance: Environmental:



## **EXAMPLE 7 - BARRIERS (workshops)**



What are the BARRIERS that can act as obstacles towards the development of this system?

For each goal, with associated tasks, ask the following question:

- What could be the economic barriers for achieving this goal, in the context of the Living Lab?
- What could be the social barriers for achieving this goal, in the context of the Living Lab?
- What could be the environmental barriers for achieving this goal, in the context of the Living Lab?
- What could be the governance barriers for achieving this goal, in the context of the Living Lab?

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### **EXAMPLE 7 (workshops)**

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Tasks Goals **BARRIER** periodical checks Economical: insufficient funding periodical cleaning Prevention of informative campaign Governance: difficulties with planning Forest Fires setup safe zones Environmental: difficulty in accessing some areas Economical: ... Social: ... Control of Forest Fires Governance: ... Environmental: ... Economical: ... Social: ... Involve Governance: ... Community Environmental: ...



# **Guidelines for digital storytelling**

### What are digital stories?

Digital stories are a short form of digital media output, which are used to communicate a narrative. They were originally developed as means of engaging community members in artistic practice. One of the early pioneers was Joe Lambert who 20 years ago founded the Center for Digital Storytelling<sup>2</sup> to empower individuals to embrace creative expression and community building. Digital storytelling was later embraced in higher education settings, and finally by researchers as a tool for co-productive research and dissemination. As an approach, it is now used practiced in many settings including in teaching, research, the Arts, and community engagement.

Digital storytelling is the practice of using multimedia tools to bring stories to life. Digital stories can include digital elements of audio (voice, music, sounds), video and images (photos, illustrations, maps etc.). These elements are combined to produce a digital (video-based) output typically between 2-5 minutes long. Many sources suggest that around 3 minutes is ideal<sup>3</sup>, so this is what we recommend for the digital stories produced in the DESIRA project.

### Why use digital storytelling in DESIRA?

Digital storytelling is a creative approach that engages researchers and participants. It allows individuals to share stories from their own perspectives, which is incredibly useful on a research project which aims to capture and share multiple perspectives across different living lab contexts. Digital stories are compelling and accessible, meaning that they can be used to reach a broad audience with our DESIRA findings and insights. In turn, this has the potential to increase the impact of the project by sharing its outputs with as many relevant stakeholders as possible. Digital stories can be used to share a number of different types of narratives, including ideas and concepts, context of our research, and findings from the research such as the future narratives that we are producing with our living labs.

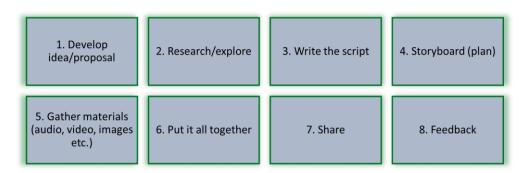
<sup>&</sup>lt;sup>2</sup> https://www.storycenter.org/storycenter-blog/blog/2013/2/26/full-circle.html

<sup>&</sup>lt;sup>3</sup> https://learningcommons.lib.uoguelph.ca/item/what-digital-storytelling



### How to make a digital story - step by step

Figure 3. Step by step on how to make a digital story



Digital storytelling involves a number of steps as illustrated in Figure 1.

- 1. Develop your idea/proposal: in DESIRA, at least 2 of your 4 digital stories (per living lab) will be based on scenario narratives co-produced in WP3. You have the flexibility to decide on the content of the other two (or you may decide with your living lab members). Some ideas are provided later.
- 2. Research/explore: this is a typical step in creating a story, to make sure you know enough of the background to create a narrative (or script). In DESIRA, this is something you are doing in the research with the living labs already.
- 3. Write the script: for at least 2 of the scenarios, the script will be based on the narratives produced (better not best, and worse not worst).
- 4. Storyboard this is the planning stage that allows you to map out the elements of your story. It might help if you draw frames out visually, then make notes of what each frame will cover (in terms of audio and visual content).
- 5. Gather materials (audio, video, images etc.). These are the building blocks of your digital story.
- 6. Put it all together: You will use video editing software on a digital device to combine the elements together into a cohesive output.
- 7. Share: sharing stories with others is a vital step in storytelling. You will share the stories with others in your living lab (either in a digital storytelling workshop or later, online).
- 8. Feedback: Feedback is an important step in digital storytelling, as it is considered a coproductive process. Feedback will be encouraged between living lab members on the stories created. We will also provide feedback at Hutton as to any technical requirements on your draft stories.

This video is helpful on how to create a digital story:

https://www.youtube.com/watch?v=LVKeO5IIR A



You will need to decide which hardware you will use. You can either use a PC, laptop, or tablet device. If you are running digital storytelling workshops, tablets are ideal (and each living lab has a budget of €1,200 to buy tablets with).

You will also need to decide on software. There are a number of software applications that you can use (and you may have access to, or experience with a preferred software already). You are free to choose which software to use, and Hutton team can help advise. Examples of software include WeVideo, InShot, iMovie and Final Cut. Note that some are designed for/best for laptops and PCs, whilst others work well on mobile devices, or both.

In DESIRA we have access to WeVideo<sup>4</sup>, which is a popular tool used for digital storytelling. We also have access to a number of training videos, which were created during the H2020 AgriLink project (credit to Scott Herrett and Alba Juarez Bourke, the creators of these training videos) – see Figure 2.

Figure 4. WeVideo tutorial links

#### WeVideo tutorials:

WeVideo tutorial 1: Media upload

https://vimeo.com/manage/videos/486934346/2bd7590385

WeVideo tutorial 2: Introduction to editing

https://vimeo.com/manage/videos/487138698/fb870b45f4

WeVideo tutorial 3: WeVideo direct audio editing

https://vimeo.com/manage/videos/487139438/df95232673

WeVideo tutorial 4: Audio levels <a href="https://vimeo.com/manage/videos/487140166/a089d7a457">https://vimeo.com/manage/videos/487140166/a089d7a457</a>

WeVideo tutorial 5: Panning and zoom effects

https://vimeo.com/manage/videos/487140822/e5d69f1c1a

WeVideo tutorial 6: Titles, transitions, and finish

https://vimeo.com/manage/videos/487141600/569dd9825a

If you would like to use WeVideo for your digital storytelling activities, please contact the Hutton team, who will discuss the options with you in more detail.

### **Digital storytelling activities**

### **GATHERING MATERIALS**

The building blocks of a digital story are multimedia and can include:

<sup>4</sup> https://www.wevideo.com/



- Images
- Audio
- Video
- Graphics
- Text etc.

You can take a number of approaches to gathering the relevant materials. For example, you can work with your living lab members who can gather materials before the workshop (e.g. their own photos and video taken in the past or deliberately gathered for this exercise), or even during the workshop (from online resources). You may also gather materials yourself (e.g. photos taken at the living lab locality/workshops, or found online). There are a number of free resources available online to gather royalty free materials. We recommend: Pixabay for images and Uppbeat for audio.

### **DIGITAL STORYTELLING WORKSHOPS**

You may choose to hold dedicated digital storytelling workshops with your living labs. Given the restrictions of the last two years, it is likely you will have spare travel funds to make this happen. This could be considered as a good opportunity to extend your engagement with/learning from your living lab. However, Covid-19 restrictions keep changing, so you will need to be flexible and decide whether a face-to-face workshop is possible. If it is not, it might be difficult to hold such a workshop online as this is a very hands-on process. In the case that you cannot run a workshop with your living lab, try to involve living lab members as much as possible in the process, by asking them to help you with the scripting, and gathering of audiovisual materials. They may even provide voiceovers and can be involved in the sharing and feedback process.

Ideally, you would produce at least 2 of the 4 digital stories required (per living lab) with some kind of collaboration with your living lab members.

If you are able to run a workshop, consider splitting the participants into groups to work on stories. Two groups might be ideal (producing at least one story each in the workshop), but this is flexible. Your budget covers you well for two tablets, which is ideal for working with two groups. Figure 3 shows a potential workshop plan, but you are free to design your workshop in the way that you think works best for your group.

Table 1. Example plan for digital storytelling workshop

Activity	Time	Timing	Aims
Introductions and ice breaker	10am	10 minutes	Participants are relaxed and networked
Explain aims and approach of the workshop	10.10am	10 minutes	Participants understand the expected aims of the workshop
Introduce the two scenario narratives to be used in stories	10.20	15 minutes	Reminder for participants of the narratives



Split into two groups based on preferred narrative to work with	10.35	5 minutes	Participants choose which group they prefer to develop a story in
Break	10.40	10 minutes	Comfort break
Discuss story idea	10.50	20 minutes	Confirm story is based on narrative, or introduce new elements etc.
Script the story	11.10	30 minutes	Based on narrative
Storyboard	11.40	30 minutes	Plan out the story with the storyboard, illustrate with post its or on large sheets of paper etc.
Gather materials	12.10	20 minutes	Using online resources and what was already prepared
Lunch break	12.30	45 minutes	Lunch
Training on using the video editing and hardware	13.15	20 minutes	Facilitator in each group demonstrates key features and is on hand to support throughout
Construct digital story	13.35	45 minutes	Put all elements together on the software. Record voiceover element in native language
Share stories	14.20	20 minutes	Stories are shown on projector screen
Feedback and discussion	14.40	35 minutes	Discussion and feedback on stories and the process. Facilitators capture notes of the discussion.

### **OUTPUTS**

The proposal states that we will deliver **80 digital stories.** This means that each living lab is required to deliver **4 digital stories.** 

We would like you to produce 2 digital stories representing your scenario narratives:

- "Better not best"
- "Worse not worst"

2 additional digital stories are required. The topic of these is flexible, here are some ideas for content:

- Living Lab context (see for example "Scottish LL Digital Story.mov") on the VRE, under WP3/Digital Stories
- Best and worst scenario narratives
- Individual case study within your living lab



Highlight a particular aspect of findings, theory etc.

We would like you to produce stories which have voiceover audio in your living lab's national language, we would like all non-English language digital stories to also include subtitles in English language (contact Hutton team if you require help with this aspect).

The narrative of your story should be clear and accessible, using language which is understandable for most people. We want these digital stories to have as wide an impact as possible.

Finally, there are some branding requirements – we need to ensure each digital story includes the DESIRA logo and EU Acknowledgement. Logos are provided on the VRE (in the WP3 folder go to "Digital Stories" then "Branding").

Find information for acknowledging the EU at the following link:

https://ec.europa.eu/research/participants/docs/h2020-funding-guide/grants/grant-management/acknowledge-funding\_en.htm

**Text to include:** This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 818194. The content of this video does not reflect the official opinion of the European Union. Responsibility for the information and views expressed therein lies entirely with the video creator(s).

We will also provide a (very short and simple) template for you to complete, to describe the stories that were produced.

The Hutton team will provide feedback on your first draft of stories to ensure that you have included the correct formatting, logos etc.

### **Timeline**

This is the timeline for digital stories:

- Storytelling activities ongoing, until February
- First draft of digital stories end of February
- Review and feedback process first half of March
- Finalised stories end of March
- (Very brief) document outlining your stories end of April
- Sharing on website, YouTube channel etc. April onwards

### **Resources and support**

We will provide training in early December, and this training will be recorded and available to view on the VRE, along with the slide set. We will also provide two one-hour drop-in support sessions online (one in January and one in February – times TBD). We can also provide one-to-one support where a team is struggling – please consider using this option only if you cannot find the support you need in the training/this document and other resources we provide, as we do not have the resources at Hutton to individually train each living lab team.



Remember that you have budget for equipment, and access to WeVideo if you would like to use this platform.

### Additional resources - AgriLink digital stories:

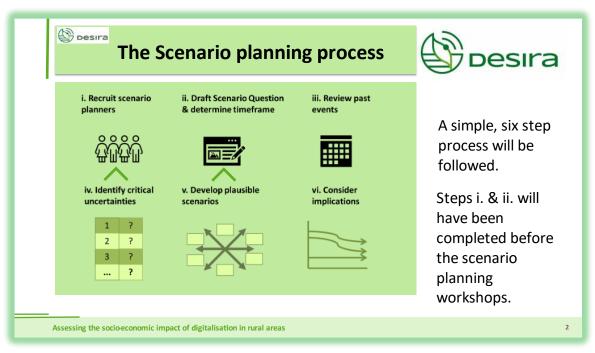
- Triggering change: <u>Triggering Change Video (wevideo.com)</u>
- Impartial advice: Impartial Advice AgriLink Digital Story (wevideo.com)
- What is digital storytelling:
  - https://guides.lib.uoguelph.ca/DigitalStory#:~:text=Digital%20Storytelling%20is%20a%20form,Explain%20a%20concept
- Digital storytelling explained: <a href="https://learningcommons.lib.uoguelph.ca/item/what-digital-storytelling">https://learningcommons.lib.uoguelph.ca/item/what-digital-storytelling</a>
- WeVideo YouTube channel (for lots more useful resources):
   <a href="https://www.youtube.com/channel/UCYKxnjdlcWS8">https://www.youtube.com/channel/UCYKxnjdlcWS8</a> Uxn7zWZUSA
- Getting started with WeVideo: <a href="https://www.youtube.com/watch?v=qeTE1kGnTas">https://www.youtube.com/watch?v=qeTE1kGnTas</a>



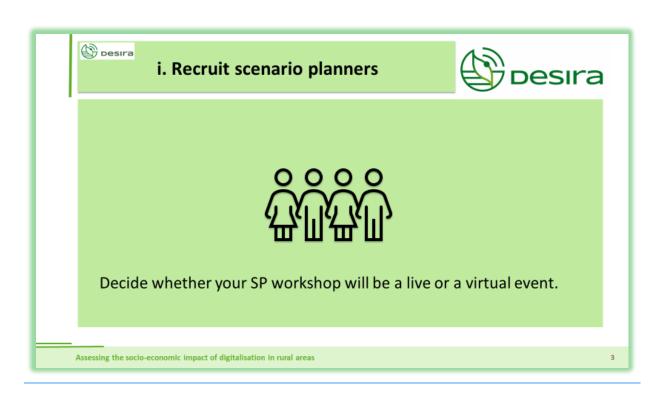
# **Scenario Planning Workshop**

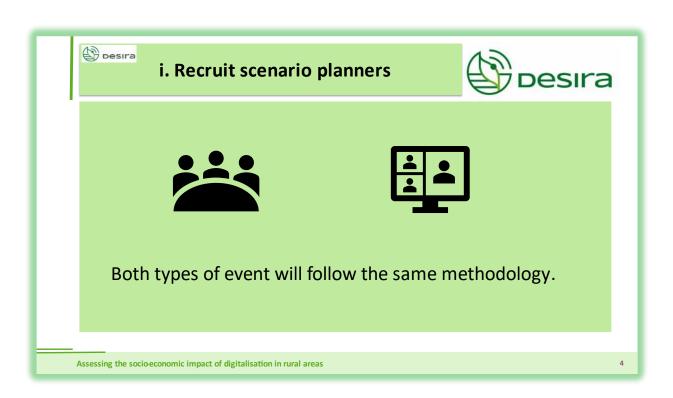
The Scenario Planning materials display a methodology to plan a workshop which elaborates on future scenarios produced by the technologies in rural and agricultural communities. It helps to identify the main drivers of change and uncertainties and allows participants to think radically. The Workshop also has a more visual mobile version on YouTube: Scenario Planning step by step - YouTube















# ii. Scenario Question & timeframe





What will crofting communities be like in 2031 given future digitalisation?

The Scottish team's SQ You should already have a Scenario Question including 2031 as the future horizon.

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### iii. Review past events



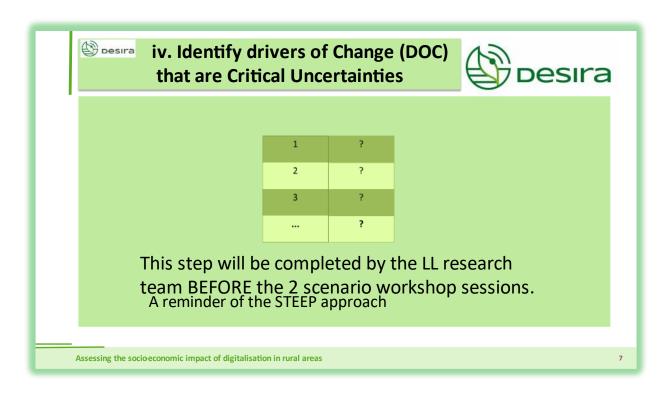
This task will already have been completed in WP2 'Assessing Past and Present Impact.

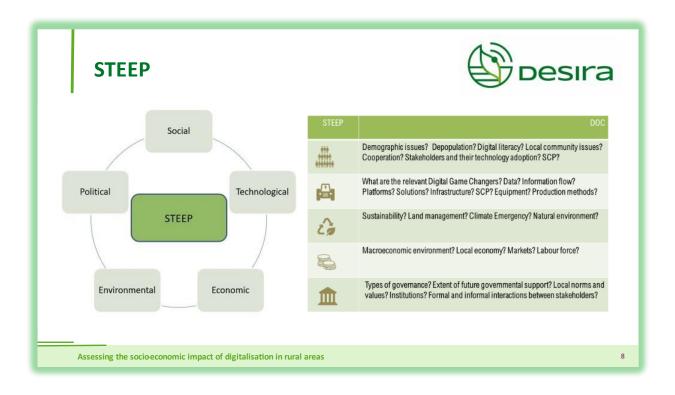
A timeline (as illustrated) is a good way to share the review with the scenario planners at the beginning of the scenario workshop sessions.



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# iv. Identify Critical Uncertainties



STEEP	DOC
S	e.g. Digital gender divide
T	e.g. 1. Connectivity in the rural area: 2. Digital training platforms
E	e.g. 1. Ecommerce: 2. Diversification /pluractivity
E	e.g. Rewilding, Native Restoration, Living Landscape
Р	e.g. Crofting Arrangements inc. subsidies
Х	Include an additional driver if you think it is necessary

The process is flexible – another STEEP driver may be helpful e.g. an additional 'T'. Remember that more drivers mean more participatory discussion and more complexity for participants – so NOT TOO MANY.

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# iv. Identify Critical Uncertainties



### STEEP DOC

Digital gender divide

Connectivity in the rural area & Digital training platforms

Ecommerce supporting diversification/ pluractivity

Rewilding, Native Restoration, Living Landscape

Crofting support mechanisms

The DOC becomes the first column in the Morphological Box

The other columns will be the different assumptions about how these drivers will shape the future

Choose between two & four assumptions for each DOC

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History suggests that best and worst cases are less likely to occur than mixed scenarios with some winners and some losers.

Assumptions explore how the DOC may plausibly affect the future. We will to develop two future narratives: one in which digitalisation leads to a better but not best case scenario; and another narrative in which it leads to a worse but not worst case scenario.

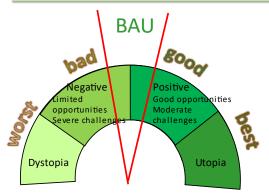
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# What is good?





It can be a helpful reference point to think of BAU as a point of departure – bad being worse than BAU and good being better than BAU.

The overarching goal of DESIRA is to improve the capacity of society and of political bodies to respond sustainably to the challenges that digitisation generates in rural areas, agriculture and forestry in the next ten years.

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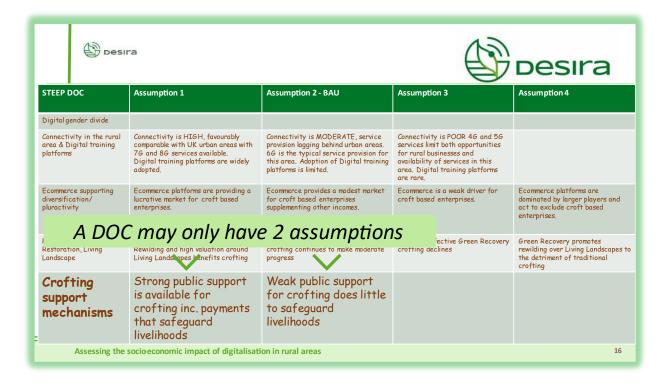


#### iv. Identify Critical Uncertainties STEEP DOC Assumption 1 Assumption 2 - BAU Assumption 3 Assumption 4 Digital gender divide Connectivity is POOR 4G and 5G services limit both Connectivity in the rural area &Digital training platforms Connectivity is HIGH, favourably comparable with UK Connectivity is MODERATE service provision lagging behind urban areas with opportunities for urban areas. 6G is 7G and 8G services rural businesses available. the typical service and availability of Digital training platforms are widely adopted. provision for this area. Adoption of Digital training services in this area. Digital training platforms are rare. platforms is limited. Ecommerce supporting diversification/ pluractivity Rewilding, Native Restoration, Living Landscape Assumptions can take the form High/Medium/Low ${\it Crofting \ support \ mechanisms}$ 13 Assessing the socioeconomic impact of digitalisation in rural areas

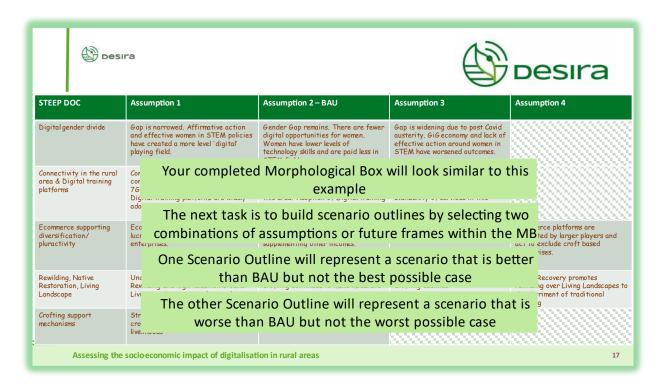
<b>⊕</b> bes⊪	Desira					
STEEP DOC	Assumption 1	Assumption 2 - BAU	Assumption 3	Assumption 4		
Digital gender divide						
Connectivity in the rural area & Digital training platforms	Connectivity is HIGH, favourably comparable with UK urban areas with 76 and 86 services available. Digital training platforms are widely adopted.	Connectivity is MODERATE, service provisionlagging behind urban areas. 66 is the typical service provision for this area. Adoption of Digital training platforms is limited.	Connectivity is POOR 46 and 56 services limit both opportunities for rural businesses and availability of services in this area. Digital training platforms are rare.			
Ecommerce supporting diversification / pluriactivity	Ecommerce platforms are providing a lucrative market for croft based enterprises.	Ecommerce provides a modest market for croft based enterprises supplementing other incomes.	Ecommerce is a weak driver for croft based enterprises.	Ecommerce platforms are dominated by larger players and act to exclude croft based enterprises.		
Rewilding, Native Restoration, Living Landscape	^					
Crofting support mechanisms	Up to 4 socioeconomic impact of digitalisati	assumptions can m	nade for any drive	<b>r</b> 14		

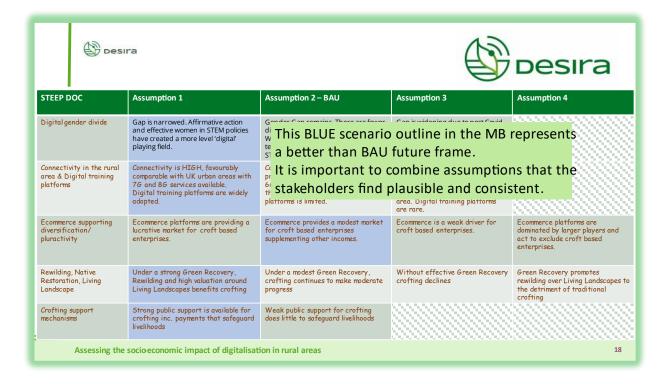


<b>⊕</b> pes	Desira						
STEEP DOC	Assumption 1	Assumption 2 - BAU	Assumption 3	Assumption 4			
Digital gender divide							
Connectivity in the rural area & Digital training platforms	Connectivity is HIGH, favourably comparable with UK urban areas with 76 and 86 services available. Digital training platforms are widely adopted.	Connectivity is MODERATE, service provisionlagging behind urban areas. 66 is the typical service provision for this area. Adoption of Digital training platforms is limited.	Connectivity is POOR 46 and 56 services limit both opportunities for rural businesses and availability of services in this area. Digital training platforms are rare.				
Ecommerce supporting diversification/ pluractivity	Ecommerce platforms are providing a lucrative market for croft based enterprises.	Ecommerce provides a modest market for croft based enterprises supplementing other incomes.	Ecommerce is a weak driver for croft based enterprises.	Ecommerce platforms are dominated by larger players and act to exclude croft based enterprises.			
Rewilding, Native Restoration, Living Landscape	Under a strong Green Recovery, Rewilding and high valuation around Living Landscapes benefits crofting	Under a modest Green Recovery, crofting continues to make moderate progress	Without effective Green Recovery crofting declines	Green Recovery promotes rewilding over Living Landscapes to the detriment of traditional crofting			
Crofting support mechanisms	Mak	e assumptions	for all drivers	15			

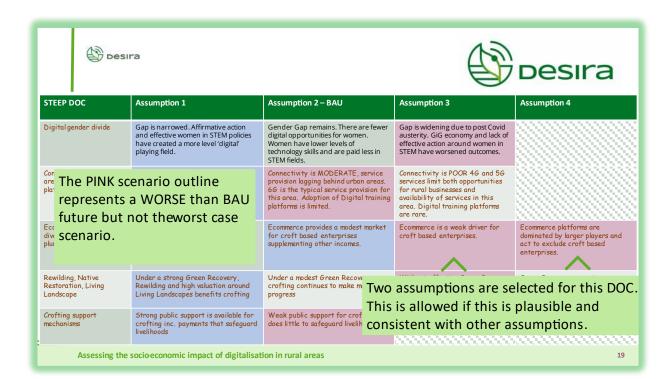


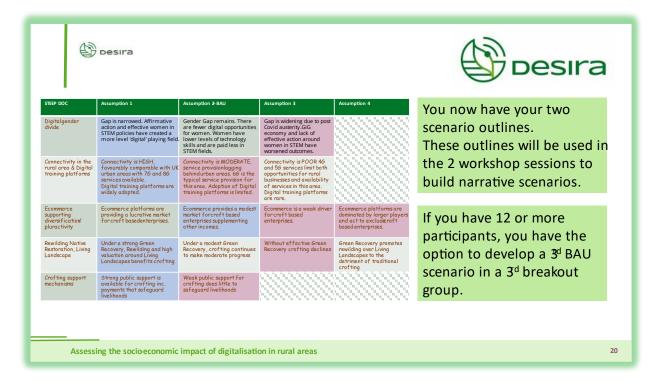
















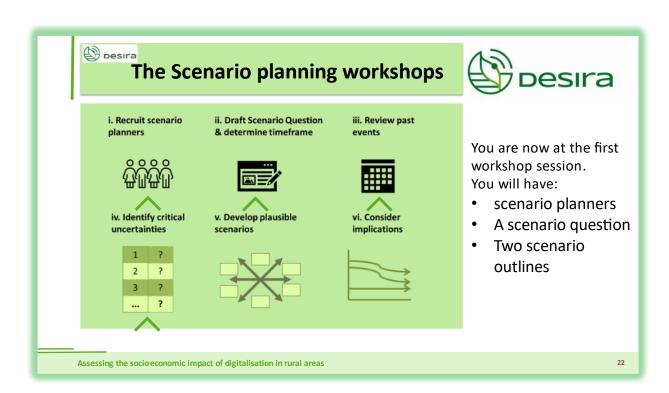
### Scenario planning workshop



We suggest holding two sessions of equal duration that can be on the same day or on separate days. You can decide.

You have now pre-prepared all the materials you will need for the workshops. 6 hours will be needed to develop scenarios and consider implications.

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# The Scenario planning workshops







Workshop activities are fully documented in a separate workshop guide with time estimates for each element

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Session 1







What will crofting communities be like in 2031 given future digitalisation?

The Scottish team's SO

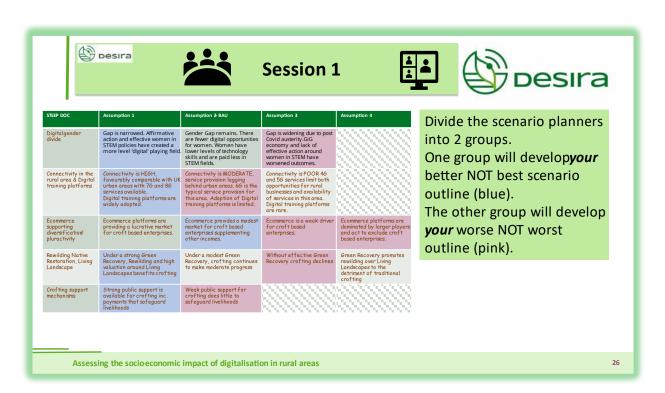
You will need to introduce and explain your Scenario Question

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# **Scenario Development Checklist**



- **Ground-truth assumptions**
- Consider SCPS in 2031
- **How do the assumptions combine to influence the SCPS?**
- Who are the winners and losers?
- What are the challenges and opportunities?
- What uncertainties are present?
- **What predetermined elements exert influence?**
- Add detail and colour to the scenario— what is it like to live in this version of the future?



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### Session 1





STEEP DOC	Assumption 1	Assumption 2-BAU	Assumption 3	Assumption 4
Digitalgender divide	Gap is narrowed. Affirmative action and effective women in STEM policies have created a more level 'digital' playing field.	Gender Gap remains. There are fewer digital opportunities for women. Women have lower levels of technology skills and are paid less in STEM fields.	Gap is widening due to post Covid austerity. GiG economy and lack of effective action around women in STEM have worsened outcomes.	
Connectivity in the rural area & Digital training platforms	Connectivity is HIGH, favourably comparable with UK urban areas with 76 and 86 services available. Digital training platforms are widely adopted.	Connectivity is MODERATE, service provisionlagging behindurban areas. 66 is the typical service provision for this area. Adoption of Digital training platforms is limited.	Connectivity is POOR 46 and 56 services limit both opportunities for rural businesses and availability of services in this area. Digital training platforms are rare.	
Ecommerce supporting diversification pluractivity	Ecommerce platforms are providing a lucrative market for croft basedenterprises.	Ecommerce provides a modest market forcroft based enterprises supplementing other incomes.	Ecommerce is a weak driver for croft based enterprises.	Ecommerce platforms are dominated by larger player and act to exclude roft based enterprises.
Rewilding Native Restoration, Living Landscape	Under a strong Green Recovery, Rewilding and high valuation around Living Landscapes benefits crofting	Under a modest Green Recovery, crofting continues to make moderate progress	Without effective Green Recovery crofting declines	Green Recovery promotes rewilding over Living Landscapes to the detriment of traditional crofting
Crofting support mechanisms	Strong public support is available for crofting inc. payments that safeguard livelihoods	Weak public support for crofting does little to safeguard livelihoods		

For the exercise to succeed the control planners need to

consider: Is each assumption plausible?

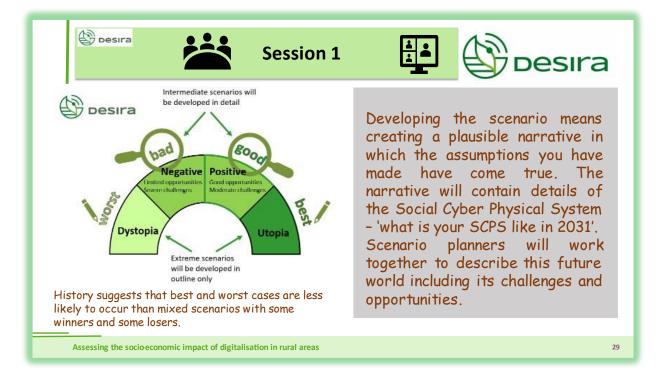
Is the set of assumptions coherent?

Is there a better assumption that will help to explore the SCPS?

scenario development but is a good place to start.

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### Session 1







The LL research team will capture as much information as possible to convert the discussions into draft scenario narratives for the next session

Once both breakout groups have sketched-out their scenarios they will present the main features to the whole group. A Q&A and a cross comparison will help to shape the scenarios further in plenary.

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### Between the two sessions





If both sessions are planned in the same day it is possible to simply

give a short summary of each scenario

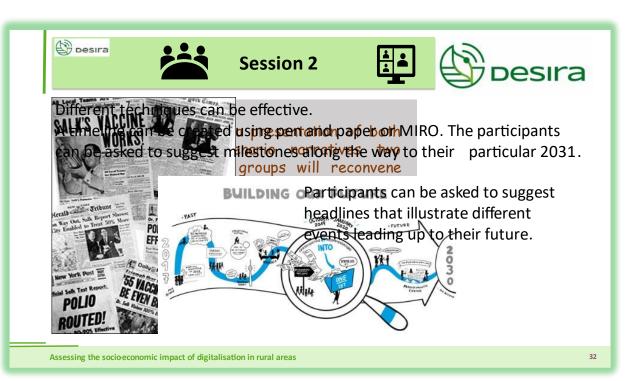
will create a short presentation of both the blue and scenarios.

Using the notes and recordings from session 1 the research team

You can use bullet points, images and diagrams as necessary.

You can get feedback on the draft narratives or elements of them with your stakeholders if time allows

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### Session 2







Breakout groups will be asked to suggest policies or ideas that, if implemented now, will better prepare us to take advantage of future opportunities and mitigate risks described in the scenario.

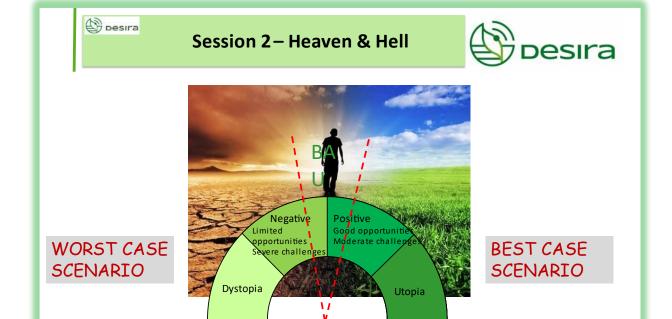
Suggestions must be relevant to the SCPS.

Try to capture 3-4 policies or ideas.

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### **Session 2**







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### Windtunnelling

In plenary both groups should consider whether the policies and ideas from the other group would effective within their scenario.

Windtunnelling is a technique designed to stress test different scenario parameters.



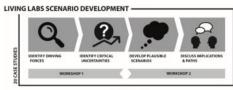


### Session 2





Figure 6 - Living Labs' scenario development





At the end of the second session you should have captured all the material required to complete the scenario planning template finalise two scenario narratives.

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# WP4: Policy Roadmap and Ethical Code

The EU has prioritised digitisation and the Digital Union, recognising the potential impacts and challenges of these technologies in rural areas. However, there is a lack of comprehensive analysis of the legal and policy frameworks in different countries, and guidelines are needed to inform future policy decisions at national and EU levels. The objective of WP4 is to propose a Policy Roadmap that addresses policy gaps and aligns digitisation with societal needs, integrating the RRI approach and Sustainable Development Goals. The specific objectives include assessing existing policy frameworks, highlighting gaps, developing an ethical code, and creating a Policy Roadmap.

# **National Policy Analysis**





### **Outline**



- Introduction
- Context for (rural) digitalisation
- Policy framework for (rural) digitalisation
- Challenges and opportunities
- Conclusions

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### 1. Introduction



The policy scenario is mainly shaped by two types of policies:

- 1. Digitalisation and digital transition policies that affects agriculture, forestry and rural areas
- 2. Rural and agricultural policies that foster digitalization

Please refer to **DESIRA RDF Briefing on principles for sustainable digitalisation** to guide the analysis



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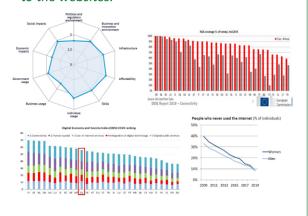
### 2. Context for (rural) digitalisation



### **Key Questions**

- What is the current situation of the digitalisation process in your country?
- How many people or what percentage of population has access to broadband?
- What percentage of the territory has connectivity?
- Main differences of connectivity/use of digital tools/access to digital services between rural and urban areas?
- Has the digital divide been analysed and/or addressed?
- Are there age or gender differences, both in general and in the rural areas?

Note: Follow the links from the examples. to the websites.



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# 3. Policy framework for (rural) digitalisation



- 3.1. European Digital Policies
- 3.2. National Policies boosting digitalization
  - 3.2.1. National Digital Agenda or similar strategies
  - 3.2.2. Other policies and strategies influencing (rural) digitalisation
  - 3.2.3. Policies and strategies to boost digital literacy and tackle the digital divide
  - 3.2.4. Policies and strategies that incentivise digital innovations
- 3.3. Contributions from the Structural and Investment Funds and the Cohesion Policy
  - 3.3.1. Broadband infrastructure
  - 3.3.2. Digital Public Services
  - 3.3.3. Research and Innovation Strategies for Smart Specialization (RIS3)
  - 3.3.4. Digital Innovation Centres (DIH)
- 3.4. CAP National Strategic Plans
  - 3.4.1. CAP Integrated Administration and Control System (IACS)
- 3.5. Data management

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# 3. Policy framework for (rural) digitalisation



### 3.1 European Digital Policies

Please try to analyse how the EU policies with focus on digitalisation are influencing digital transition in rural areas of your countries (national buy-in, budget, impact, barriers and so on)

### 3.2 National Policies boosting digitalization

This section will gather the different existing at national policies promoted by different ministries and institutions.

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### 3. Policy framework for (rural) digitalisation



### 3.2 National Policies boosting digitalization

3.2.1. National Digital Agenda or similar strategies

Provide information on the following aspects:

- Is there a national digital agenda/strategy in your country?
- · When was it approved?
- Is there any budget allocated to support it?
- Does it address particularly rural areas? If so, how?



Fig 1. Digital Spain 2025 Agenda

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<sup>\*</sup>Please look at the example given in the Guidelines



### 3. Policy framework for (rural) digitalisation



### 3.2 National Policies boosting digitalization

3.2.2. Other policies and strategies influencing (rural) digitalisation

- · National policies launched by different Ministries in your country
- · Identify these policies and describe how they influence agriculture, forestry, and rural areas
- · Identify their influence in rural areas or if they do not, the reasons behind this fact
- Please use the following table format to summarise the information

Table XX: National Policies

Ministry/Authority	Policy	Objective	Expected impact

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### 3. Policy framework for (rural) digitalisation



### 3.2 National Policies boosting digitalization

3.2.3. Policies and strategies to boost digital literacy and tackle the digital divide

Describe them and populate Table AA summarising is main characteristic and its influence in rural areas

Table AA: Programmes and initiatives addressing digital literacy and digital divide

Initiative	Objective	Key words	Period	Area of impact	Link	Public/ Private	Scale of action	Rural/ General
Reportero Escolar	Increasing skills in the use of new technologies and digital tools	Digital diary, audiovisual report video	2018- 2019	La Rioja, Spain	http://reporteroesc olar.unir.net/2019/	Private	Regional	G
Digital Schools Award	To provide education professionals with the resources and support required to help pupils safely navigate the digital world	cyberbullying, social networking, schools	2018- 2019	Scotland, Norther Ireland, Ireland	https://www.digital schoolsawards.co.u k/	Public	Internatio nal	G

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# 3. Policy framework for (rural) digitalisation3.2 National Policies boosting digitalization



3.2.4 Policies and strategies that incentivize digital innovations

- Initiatives fostering the creation of digital innovation ecosystems in or with influence in rural areas
- Initiatives boosting new digital business models in rural areas, agriculture, and forestry
- UE Smart villages Action
- Initiatives develop by EIP- Agri initiatives
   Please, specify if the policies are national or regional.

Initiative	Brief Description	Objectives	Area of impact	Period of implementati on	Budget (if any)	Public / Private	Are rural areas specifically mentioned or addressed? Y/N	Link

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### 3. Policy framework for (rural) digitalisation



### 3.3 Contributions from the Structural and Investment Funds and the Cohesion Policy

- 3.3.1 Broadband infrastructure
- 3.3.2 Digital Public Services
  - e-administration procedures
  - e-health
  - e-education
  - Digital identity
  - Digital signature
  - On-line banking (transferences, payments)
  - Bills (council taxes, water, electricity)
  - Others
- You can use your own knowledge and perception.

Table XX: Digital Public Services usage

		Extremel y common	Very common	Fairly common	Not common for most of the populatio n	It is not a possibilit y nowaday s
e-	In general in				×	
Administration procedures	the country In rural areas				х	
e-Health	In general in the country			х		
Circuiti	In rural areas				X	
e-Education	In general in the country					
	In rural areas					
Digital identity	In general in the country					
Digital launting	In rural areas					
Digital	In general in the country					
signature	In rural areas					
On-line banking	In general in the country		х			
(account management, payments)	In rural areas			х		
Bills (council	In general in the country	Х				
taxes, water, electricity)	In rural areas	Х				

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### 3. Policy framework for (rural) digitalisation



### 3.3 Contributions from the Structural and Investment Funds and the Cohesion Policy

### 3.3.2 Research and Innovation Strategies for Smart Specialization (RIS3)

Identify how present (if available) or past RIS3 boost rural digitalisation

- 3.3.3 Digital Innovation Centres (DIH)
- The H2020 project SmartAgriHubs is a good starting point

When possible, try to answer the following questions: how do they reach rural areas, agriculture and forestry? Who are the main actors engaged? Do they support small-scale actions, municipalities, SMEs, etc?

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# 3. Policy framework for (rural) digitalisation



### 3.4. CAP National Strategic Plans

Please, describe how digitalisation have been addressed in the latest version existing in your country in the National Strategic Plans under CAP.

Use information from the SHERPA project by looking into your country



3.4.1. CAP Integrated Administration and Control System (IACS)

Identify if your country is using digital instruments to monitor the CAP funds perceived by farmers or participating in any of the pilot launched by the EC

Fig 2. SHERPA display "Timing EU Programming". Source: SHERPA website

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# 3. Policy framework for (rural) digitalisation



### 3.5. Data Management

Describe any action or framework existing in your country that address the issues of regulation of data, data federations, harmonization of access, and reliability of data with a special focus in their influence in rural areas

Indicate if there is no specific initiative at country level besides just following/implementing the EU policies

Analise the following areas:

Open Data

Please analyse how <u>Directive (EU) 2019/1024</u> has been implemented in your country.

Some examples of open data portals are given in the Guidelines

- Cybersecurity
- Interoperability

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### 4. Challenges and Opportunities



### 4.1 Barriers to digitalisation

- Besides other barriers, mention, if possible the influence of COVID 19 (positive/negative)
- Use the following table to summarise

Table XX: Barriers to digitalisation

	Barriers to digitalisation	Influence of COVID-19
Technical	Low interoperability of services and information	
	Low connectivity in rural areas	
Legal	Conflict over data ownership and profitability	
Training / Education	Lack of digital skills	
Economic	Lack of evidence of return on investment	
	Limited development of telework	
Others	Lack of public data to enable the development of digital business models	

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### 4. Challenges and Opportunities



### 4.2 Actions to boost sustainable digitalisation

Base on the principles identified by
 DESIRA RDF briefing

· Fill in the table with ideas of actions

		Key rural develo	pment domains	
	Human capital	Innovation	Investments	Governance
Creating the basic conditions for digitalisation				
Anchoring digitalisation to sustainable development				
Adapting digitalisation to different context				
Favouring digital inclusion	Mapping vulnerable groups	Encouraging peer-to-peer networking	Support to vulnerable groups	Monitoring DESI indicators progress
Developing digital ecosystems				
Developing adaptative governance models				
Designing policy tools for sustainable digitalisation				

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# 5. Conclusions



- Overview of the situation of rural digitalisation in your country.
- Main policies influencing rural digitalisation.
- Main challenges faced at policy level in your country for rural digitalisation.
- Policies/strategies that achieved a bigger impact in the rural digitalisation.
- Policies/strategies that did not generated the expected impact and the reasons behind.
- Main recommendations of the report

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# **ETHICAL CODE**



DIGITISATION: ECONOMIC AND SOCIAL IMPACTS IN RURAL AREAS

### The DESIRA ethical code





DESIRA receives funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. Bis194. The content of this document does not reflect the official opinion of the European Union. Responsibility for the information and views expressed therein lies entirely with the author(s).



### Why an ethical code?



Digital technologies have the potential to bring significant benefits to society, but they also have the potential to cause harm if they are not developed and used in an ethical manner.

Ethical considerations are important in digital innovations because they help to ensure that the development and use of technology respect the rights and values of all individuals affected by it.

Difference between ethical framework – ethical code – code of conduct

Difference between ethical and legal ("While many of the ethical requirements are backed by legal requirements, ethical compliance cannot be achieved by adhering to legal obligations alone.")

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### Why an ethical code



The construct of an ethical framework provides an accessible approach for designers to engage with ethical issues in need of attention

Not meant as a stand-alone checklist, but rather a starting point for ethical reflection in technology development, and as such is to be considered as an applied ethics tool, intended to structure concerns and opportunities that designers and implementers should pay attention to, and work to mitigate or enhance, respectively, when possible.

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### **Elements shaping the DESIRA ethical code**



- 1. Conceptual foundation of DESIRA: RRI framework
- 2. Other approaches and methodologies: ethics by design, value sensitive design
- 3. Existing ethical codes, frameworks and guidelines around digitalisation
- 4. Empirical results (mostly from the Living Labs)

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#### 1. RRI framework



RRI aims for creating innovations that reflect societal values at large, rather than only values of a particular interest group or market actor

As such, RI has both a **process** dimension and **product** dimension: i.e. the implementation of the right procedural aspects in innovation (inclusion, reflexivity, anticipation and responsiveness), leads with higher probability to more sustainable and socially robust and desirable innovations (von Schomberg, 2013; Van de Poel and Sand, 2018)

Three emerging features of RRI (Owen et al., 2012): science for society, science with society, reframing responsibility: link to virtue ethics (papers of Grinbaum and Groves, 2013; Steen et al., 2021)

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# Virtue ethics in relation to Responsible Innovation



Several authors (Grinbaum & Groves, 2013; Steen et al., 2021) advocate for virtue ethics as a relevant ethical theory in support of RI (as opposed to consequentialism and deontologism)

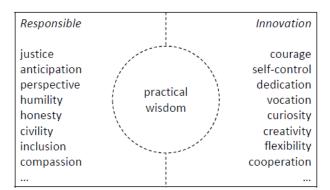
Theories of "the right" (consequentialism – deontology), which mostly lead to obligations (e.g. you cannot steal) vs. theories of "the good" (virtue ethics), which is more considered as discretionary (e.g. be charitable) (Friedman & Kahn, xx)



### Virtue ethics in relation to Responsible Innovation



Focus on the agents involved in the innovation process (Steen et al., 2021)



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# Virtue ethics in relation to RRI



Virtues can be developed and trained, but not by reading books, rather through action and practice (making mistakes and learning from them). Importance of narratives, stories, moral examples, vignettes, ...

Metaphor: virtue ethics as a road map

Recommendations on how individuals should behave themselves/act in innovation processes



### Value sensitive design



Emerged in the 1990s, term first coined in 1996 by Friedman

"Value Sensitive Design positions all those working at the intersection of technology and society to make insightful investigations into technological innovation in ways that foreground the well-being of human beings and the natural world"

Values: "what is important to people in their lives, with a focus on ethics and morality". Includes elements like human well-being, dignity and justice

Key proposition: relationship between technology and human values is fundamentally interactional

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### Value sensitive design



It provides theory, method and practice to account for human values in a principled and systematic manner throughout the technical design process, therefore influencing the design of technology early in and throughout the design process

Core set of theoretical commitments: interactional stance; analyses of both direct and indirect stakeholders; distinctions among explicitly stated project values, designer values and stakeholder values; individual, group and societal levels of analysis; integrative and iterative conceptual, technical and empirical investigations; co-evolution of technology and social structure; progress, not perfection



#### Which values matter?



Friedman et al., 2006: List of 13 human values with ethical import often implicated in system design (human welfare, ownership and property, privacy, freedom from bias, universal usability, trust, autonomy, informed consent, accountability, courtesy, identity, calmness, environmental sustainability)

Not proposed as a comprehensive list, and while there is a concern that such a list could lead to a reification of this specific set of values, there is also a need to build upon prior work

Open question: how to account for non-human values?

Assessing the socio-economic impact of digitalisation in rural areas

### Ethics by design



More recent approach (first papers in 2018), emerged from a group of methods and approaches that seek to ensure ethical thinking permeates science and technology at every stage of design and development (see also VSD, RRI, ...)

aims to incorporate ethical considerations into every stage of a technology's life cycle, from its design to its development and implementation, in order to mitigate possible negative ethical consequences produced by the technology.

Focused specifically on AI systems, adopted by the EC in the form of a guidance note ("Ethics by design and ethics of use approaches for artificial intelligence, 2021)



# Which ethical principles?



Six general ethical principles, based on the Charter of Fundamental Rights of the European Union, and in relevant international human rights law:

- Respect for human agency (which includes autonomy, dignity and freedom)
- > Privacy and data governance
- Fairness
- > Individual, social and environmental well-being
- > Transparency
- > Accountability and oversight

All of these principles, have also been translated in a number of ethical requirements for AI systems

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# Considerations for the DESIRA ethical code



Digitalisation in agriculture, forestry and rural areas

Which key values and ethical principles?

How can such an ethical framework (which is largely conceptual/philosophical) be translated in something which is more operational and practical (which is our aim)  $\rightarrow$  values hierarchy framework



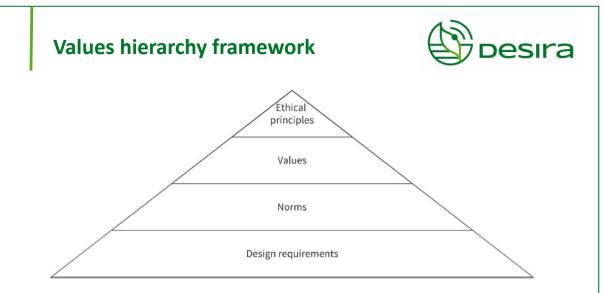
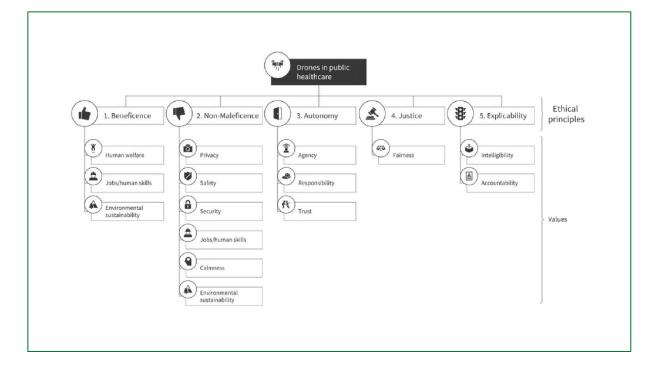
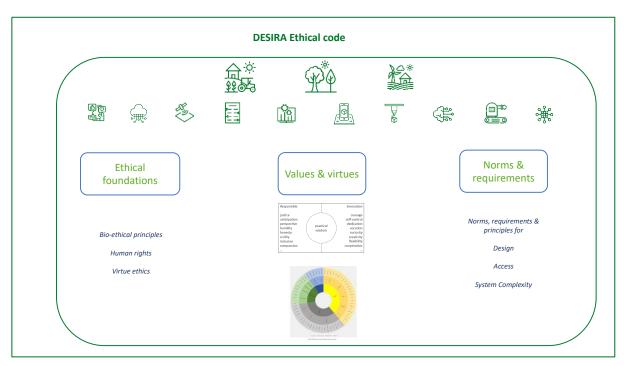
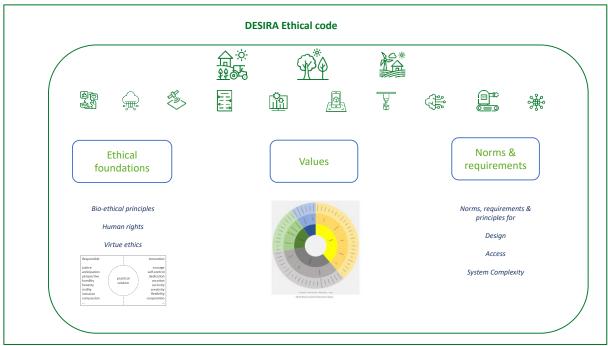


Fig. 1 The values hierarchy in this work consists of ethical principles, human values, norms, and design requirements (graphic by the authors, inspired by (van de Poel 2013))





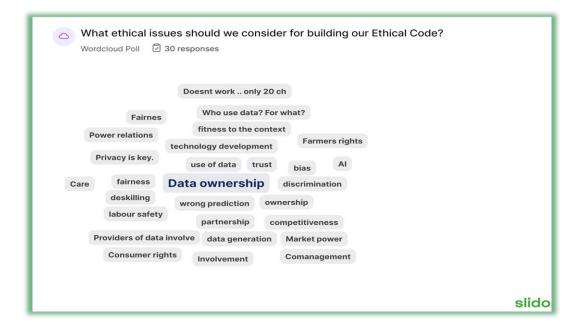














#### 6. Conclusion

The Training Kit report (D6.4) is a valuable resource, not only for all stakeholders involved in the DESIRA project, but also to practitioners and researchers working in the field of rural and agricultural digitalisation. The report compiles all the training materials delivered during the project's implementation, provides an editorial update of the methodology, disseminates guidelines for scenario development produced by DESIRA.

The report's methodology involves a comprehensive compilation of all the training materials used during the DESIRA events of WP2, WP3, and WP4, and a process of content analysis to identify key themes and patterns across the various documents, covering a wide range of topics, including assessing past and present impact, developing scenarios, use cases, and showcase technologies, and policy roadmap and ethical code.

The materials will facilitate ongoing capacity building, impact assessment, and scenario development, and ensure that the knowledge created through DESIRA reaches a wider audience beyond those in direct contact with the project.

The potential for replicability and adaptability of the training materials to similar subjects is also high. This report can serve as a model for future training activities in other projects, allowing for the effective transfer of knowledge to stakeholders both in rural areas and the academy and the acceleration of knowledge creation.

Overall, the Training Kit report is a valuable contribution to the field, demonstrating the potential of capacity building, impact assessment, and scenario development in rural areas, and highlighting the value added by DESIRA in the field of digitisation in rural areas.



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